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**NEWS  
RELEASE**

08/ 14/ 2025

# City Officials Warn of Potential Planning and Inspections Scam

**EL PASO, Texas**—City of El Paso officials are alerting the community of a potential email scam from individuals posing as staff from the City of El Paso's Planning and Inspections Department.

This particular phishing scam involves a fraudulent email, referencing existing projects, requesting payment for a so-called "City Compensation Fee" and including misleading details as well as a falsified invoice.

Please be advised:

- **The City of El Paso does not send payment requests via unofficial email domains** (e.g., @usa.com). All official communications will come from **@elpasotexas.gov**.
- **No payment should be made** in response to unsolicited or suspicious emails. If you receive such a message, do not click on any links or open attachments.

We urge all customers to follow these **email safety best practices**:

- **Verify the sender's email address** before responding or taking action.
- **Look for red flags** such as urgent payment demands, grammatical errors, or unfamiliar sender domains.
- **Report suspicious emails**.
- **Do not reply** to or forward the suspicious message to others.

If you have received or responded to this phishing email scam, please contact the One Stop Shop:

- In person/Mail: 811 Texas Avenue.; El Paso, Texas 79901
- Phone: (915) 212-0104
- Email: [OSSHelp@elpasotexas.gov](mailto:OSSHelp@elpasotexas.gov)

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Promoting **Transparent & Consistent Communication**  
Among All Members of the Community

**Media Contact:** Soraya Ayub Palacios  
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915.212.1040