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**NEWS
RELEASE**

01/27/2026

City Of El Paso Highlights New In-Person Tax Payment Option Ahead Of Deadline

EL PASO, Texas—The City will open a temporary, in-person tax payment office inside the El Paso Central Appraisal District, giving residents another convenient way to pay property taxes during peak season.

The temporary office will be staffed by City of El Paso Tax Office cashiers who will accept payments in person. This additional option was created in response to customer feedback and will complement existing ways to pay, including online, by mail, and by drop box. Residents are encouraged to choose the method that works best for them and pay on time to avoid penalties and interest.

Temporary Tax Payment Office Details

- **Location:** El Paso Central Appraisal District (5801 Trowbridge Dr.)
- **Dates Available:** Now through Jan. 30 and Feb. 2, 2026 (CAD location only)
- **Accepted Payment Types:**
 - Money orders
 - Checks (personal and cashier's checks)
 - Cash
- **Important Notes:**
 - Taxpayers must present their tax bill
 - Only current-year tax payments will be accepted at this location

The temporary location adds another option for residents who prefer face-to-face service while keeping all existing payment methods available.

How and Where to Pay

Residents may choose the payment option that works best for them:

- **Online**
Pay using credit or debit card, or e-Check. Convenience fees may apply.
- **By Phone**
Payments can be made by phone using credit or debit card, or e-Check.
- **By Mail**
Payments may be mailed using a personal check, cashier's check, or money order. Payments must be postmarked by the deadline to be considered on time.
- **In Person**
Payments can be made at the temporary location listed above and at other [City Tax Office locations list online](#) during regular business hours.

—more—



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Among All Members of the Community

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Payment Plans

Residents who may need additional time to pay are encouraged to explore payment plan options once they become available. Payment plans for the current tax year will be available beginning **February 3**, and eligible residents can review requirements and instructions through the City of El Paso Tax Office.

Beware of Tax Scams and Unverified Third-Party Services

Residents should be alert for tax-related scams, including calls, emails, texts, or websites that pressure immediate payment, request personal or banking information, or claim to offer “special programs” to reduce taxes. The City encourages residents to use official City payment channels and avoid sharing sensitive information with unknown sources.

Before using any third-party service, residents should contact the City of El Paso Tax Office first to confirm legitimate options and review available alternatives.

For payment options, locations, hours, and payment plan information, visit ElPasoTexas.gov/Tax-Office or call (915) 212-0106.

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