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**NEWS
RELEASE**

11/ 05/ 2025

Texas Gas Proposes 27% Rate Increase

Residents Urged to Attend Community Meetings

EL PASO, Texas—At the direction of the El Paso City Council, Texas Gas Service (TGS) will host a series of community meetings across the city to explain its proposal to raise residential gas rates by more than 27 percent and to answer questions from residents about how the increase could affect their monthly bills.

These meetings are intended to give El Pasoans an opportunity to hear directly from TGS representatives and learn more about the company's pending rate case before the City's public hearing later this month. City Council directed TGS to take additional steps to ensure transparency and provide opportunities for meaningful community engagement.

ABOUT THE PROPOSAL

TGS has proposed merging several of its service areas across Texas—West Texas, Central Gulf, and the Rio Grande Valley—into a single statewide rate structure. According to the City's analysis, this approach would shift a disproportionate share of system costs to El Paso customers, resulting in an average residential bill increase of more than 27 percent.

City officials and financial experts have raised concerns that the proposal does not accurately reflect the cost of providing gas service in El Paso. The City believes that combining all service areas into one statewide system would unfairly require El Pasoans to subsidize customers in other parts of Texas, despite significant regional differences in infrastructure, operations, and service needs.

COMMUNITY MEETING SCHEDULE

Monday, November 10, 2025

- 5 to 6:30 p.m.: City Hall, 300 N. Campbell
- 7 to 8:30 p.m.: West Side Regional Command Center, 4801 Osborne

Tuesday, November 11, 2025

- 5 to 6:30 p.m.: Pebble Hills Regional Command Center, 10780 Pebble Hills
- 7 to 8:30 p.m.: Upper Eastside Regional Command Center, 14398 Edgemere

Wednesday, November 12, 2025

- 5 to 6:30 p.m.: Valle Bajo Recreation Center, 7380 Alameda
- 7 to 8:30 p.m.: Mission Valley Regional Command Center, 9001 Escobar

Thursday, November 13, 2025

- 5 to 6:30 p.m.: Wayne Thornton Recreation Center, 1860 Walter Jones
- 7 to 8:30 p.m.: Northeast Regional Command Center, 9600 Dyer

"City Council wants residents to have access to clear, accurate information about the proposed rate increase," said City Attorney Karla Nieman. "The City's position is that any rate changes must be fair, transparent, and based on the actual cost of providing service in El Paso—not on costs from other regions. Our duty is to ensure El Pasoans are treated equitably and protected from unreasonable increases."

—more—



Promoting **Transparent & Consistent Communication**
Among All Members of the Community

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City Council voted last month to schedule **a public hearing at 9 a.m. on Monday, November 17, 2025, at City Hall, 300 N. Campbell**, where TGS will present its proposal directly to residents and City leaders. The Council also authorized staff to continue settlement discussions with TGS and other intervening parties.

The City remains committed to protecting local ratepayers, ensuring compliance with state laws requiring “just and reasonable” rates, and opposing any proposal that would unfairly increase costs for El Paso customers. The City will continue to actively advocate before the Railroad Commission of Texas to ensure El Paso’s interests are represented throughout the proceedings. A final decision by the Railroad Commission is expected in January 2026.

Residents are encouraged to attend one of the community meetings or the November 17 public hearing to stay informed and share feedback.

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