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**NEWS
RELEASE**

05/20/2025

City of El Paso Announces New Chief Information Officer

EL PASO, Texas—The City of El Paso is proud to announce the appointment of Carolyn Patrick as the City's new Chief Information Officer (CIO).

A native El Pasoan and dedicated public servant, Carolyn brings more than 25 years of experience in information technology, having served in both federal and local government sectors. She officially assumed her new role this week.

As CIO, Carolyn will coordinate the City's broad and complex information technology operations and serve as the principal expert advisor on strategic technological initiatives, infrastructure modernization, digital services, and innovation.

Carolyn has been a member of the City of El Paso team since 2012 and has served in several key leadership roles, including IT Operations Program Manager, Project Management Office Manager, Assistant Director of IT, and most recently, Deputy Chief Information Officer.

Throughout her career with the City, Carolyn has led numerous enterprise application projects and high-impact initiatives. She has been instrumental in streamlining internal processes, improving project management practices, and strengthening collaboration across departments. Her leadership has supported the City's recognition as a top ten Digital Cities Survey Award recipient for cities with populations of 500,000 or more, multiple times since 2019.

"Carolyn's deep technical expertise, commitment to service, and strong leadership make her an exceptional choice to lead our Information Technology team," said City Manager Dionne Mack. "Her strategic vision will help the City advance digital transformation and continue delivering reliable, secure, and innovative services to our community."

Carolyn holds a Bachelor's degree in Computer Information Systems and a Master's degree in Computer Information Resources. She is a certified Project Management Professional and is experienced in Lean Six Sigma methodologies.

For more information about the City of El Paso's Department of Information Technology Services, visit www.ElPasoTexas.gov.

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