

How To Request A Sign Language Interpreter For The Deaf

- For emergencies within the El Paso City limits dial 911.
- During regular City business hours call 541-4075 to make a request, ask to speak with the Accessibility Specialist. If they are not available, please leave a message regarding your request.
- Interpreting services are solely provided by and between consumers and City Departments for City related business. Interpreters may be provided for City sponsored public meetings.
- Request should be made at least 72 hours prior to the scheduled appointment. You must provide the date, time, and location of applicable appointment along with the name of the appropriate contact person, and the name of the deaf or hearing-impaired person.
- Provide notice of cancellation at least 24 hours prior to the scheduled appointment.
- The City reserves the right to provide interpreting services through independent contractors or other appropriate arrangements.
- Interpreting services not involving City related business will be referred to: The El Paso Center of the Deaf and Hard of Hearing.