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Tommy Gonzalez

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**NEWS
RELEASE**

01 / 09 / 2023

El Paso Residents Encouraged to Register for State Emergency Assistance Program

El Paso, Texas— The City of El Paso Office of Emergency Management (OEM) and the Department of Public Health Emergency Preparedness Program (PHEP) encourages residents to register for the State of Texas Emergency Assistance Registry (STEAR).

STEAR is a free and voluntary service that helps local emergency responders have access to critical information when a disaster strikes.

Information provided during registration is shared with emergency planners and emergency responders to help ensure El Paso and County residents with access and functional needs have the services they need in an emergency. *All the information provided is confidential.*

“STEAR is an important tool that allows emergency management to adequately plan based on our community’s unique needs during an emergency,” said Jorge Rodriguez, OEM’s Emergency Management Coordinator. “Although STEAR doesn’t guarantee a specific service during an emergency, the data collected serves to identify local needs, proper allocation of resources and opportunities to enhance our emergency plans.”

Individuals encouraged to register in STEAR are as follows:

- People with disabilities
- People who are medically fragile
- People with access and functional needs such as:
 - Limited mobility
 - Communication barriers
 - Require additional medical assistance during an emergency
- People who require personal care assistance
- People who require transportation assistance

“STEAR data enables us to tailor educational interventions for our most fragile and vulnerable population,” said City-County Health Authority Dr. Hector Ocaranza. “The information gathered may lessen the risk of health-related threats during an emergency.”

Individuals residing in El Paso may register using the following methods:

- Online at Stear.tdem.texas.gov
- Call 211
- Fax or email completed forms to (866) 557-1074 or STEAR@dps.texas.gov

Staff will be available for in-person registration assistance at the following locations:

- Pavo Real Senior Center, 9311 Alameda Ave.
9:45 a.m. Tuesday, January 10
- South El Paso Senior Center, 600 S. Ochoa
11 a.m. Wednesday, January 11

—more—



Promoting **Transparent & Consistent Communication**
Among All Members of the Community

Media contact: Soraya Ayub Palacios
Strategic Communications Office
(915) 212-1040 or (915) 781-4386



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- Canutillo Senior Center, 7351 Bosque Rd., Canutillo, TX
10:30 a.m. Thursday, January 12
- Wellington Chew, 4430 Maxwell Ave.
10 a.m. Friday, January 13
- Eastside Senior Center, 3200 Fierro Dr.
9:30 a.m. Tuesday, January 17
- Hilos de Plata Senior Center, 4451 Delta Dr.
1 p.m. Tuesday, January 17
- Montana Vista (La Fe), 14664 Gregg
9:30 a.m. Friday, January 20

For more information call 211 or visit EIPasoReady.org or EPHealth.gov under the [Emergency Preparedness](#) tab.

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