



Environmental Services Department

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CITY MANAGER

Dionne Mack

Please fill out the application on the following page and mail it back to the address listed below:

- Include your proof of age, if at least 65 or older; or disability, if under 65 years of age, with your application. Just one proof is needed.
- Name of applicant must match the name of the Main Account holder and cannot be an authorized, co-account holder or appear below or on the Care of Line. If you need to change the name on the account, please contact El Paso Water At 915-594-5500
- If you are sending a copy of your Driver License or I.D. Card, please make sure that it has your new current address on it as it appears on your El Paso Water account. We can accept the paper receipt from TX DPS as proof, paper receipt must be current and still valid. We cannot accept a birth certificate as proof of age.
- Proof of disability must be from the Social Security Administration, the V.A. or a public agency that manages a disability pension stating date when disability was granted or 100% disable rating.
- Discount is only for one (1) residence per account holder, and cannot apply to commercial or property managed accounts in which the property management pays for refuse(trash) service.

Mail the completed application along with your proof to the following address:

City Of El Paso Environmental Services Department
Attn: Senior Discount Applications
7968 San Paulo Dr.
El Paso, TX 79907

If you have any questions, please call 915-212-6000.

Thank you,

Environmental Services Department • 915.212.6000
7968 San Paulo El Paso, TX 79907 • www.ElPasoTexas.gov



DELIVERING EXCEPTIONAL SERVICES



Application for Senior or Disabled Citizens Discount

Environmental Services Department, City of El Paso

Date _____ Email: _____
Name _____ Birth Date _____
Address _____ Telephone No. _____
Zip Code _____ Water Account No. _____

1. Is this the first request for Senior or Disabled Citizens Discount?	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. Is the applicant the primary water account holder at this address?	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. Is the applicant 65 years of age or older, or currently certified as 100% disabled by the Social Security Administration, the Veterans Administration or a public disability pension entity?	<input type="checkbox"/> Yes <input type="checkbox"/> No

If the answers to both 2 and 3 are marked "Yes," you are eligible for the Senior or Disabled Citizens Discount. **Please be aware that if you are approved for Senior or Disabled Citizens Discount, you are not eligible for Sidedoor (Waiver) Collection Service.**

I have read the attached rules and policy and agree to the conditions stated therein
(Please read page 2 of this form before signing).

Applicant's Signature: _____

This application and supporting documentation may be mailed to:

City of El Paso Environmental Services Department
Attn: Senior Discount Applications
7968 San Paulo Dr.
El Paso, TX 79907

Applications and supporting documentation may be submitted to the Environmental Services Department between the hours of 8 a.m. and 5 p.m. Monday through Friday. Hours are subject to change without notice.

Environmental Services Dept. Use Only	
Approved? <input type="checkbox"/> Yes <input type="checkbox"/> No	Date: _____
Approved By: _____	
Reason for Denial: _____	

II. Application

1) A resident applying for Senior or Disabled Citizens Discount must own and occupy, or rent and occupy, the residence; be sixty-five (65) or more years of age; or present proof of disability in accordance with this section. The discount will be the stated percentage or amount adopted resolution of City Council. The applicant must complete a Senior or Disabled Citizens Discount Form and must supply all requested information. If you have any questions, please call 915-212-6000. The form and any supporting documentation can be mailed, or delivered to:

Environmental Services Department, 7968 San Paulo Dr., El Paso, Texas 79907.

2) Proof of Age shall consist of a copy of one of the following:

i. A valid driver's license or state-issued identification card showing the day and year of birth and the Current Address that the discount will be applied to;

ii. A Sun Metro Senior Citizen reduced fare card.

3) Proof of 100% disability shall consist a copy of one of the following:

i. Certification from Social Security Administration

ii. Certification from a proper administrative officer that the applicant is a recipient of a public disability pension entity.

iii. Certification from the Veterans Administration

4) Person receiving a Senior or Disabled discount is not eligible for Sidedoor/Waiver Collection.

5) No person shall be entitled to a discount for more than one (1) residence.

6) The discount does not apply to charges for additional carts, special collections or other services provided.

7) Approved discounts are not transferable to another person or address.

8) Eligibility for the discounted rate shall lapse at the end of each anniversary of determination of eligibility.

9) The Director shall have the authority to investigate and verify eligibility.

III. Application Review

1) The application will be reviewed by the Director or designee.

2) An individual who no longer qualifies for a discounted rate is required to notify the Department of Environmental Services in writing. The letter should be addressed to:
Environmental Services Dept., Attn: Senior Discount Applications, 7968 San Paulo Dr., El Paso, Texas 79907.

3) The Department reserves the right to investigate an applicant's continued eligibility if there is reason to believe that the discounted rate may no longer be warranted at the residence.

Staff Comments:

Container No.: