



Performance Committee

2020-2021 Community Performance Benchmarks

PROGRAMS	SO	ES	TH	PSH	RRH
<u>Minimizing length of Homeless</u>					
Average Length of Homeless Episode (Days)	NA	60	180	>180	NA
<u>Length of time once eligible to be housed</u>					
Average Length of Time (days) from Start Date to Move-In Date	NA	NA	NA	30	30
<u>Households and Homeless Status</u>					
Exiting or Remaining Homelessness	2%	3%	4%	2%	2%
<u>Increase in Income</u>					
Increase in Earned Income	1%	5%	60%	10%	30%
Increase in Other Income	5%	5%	25%	50%	30%
Increase in Total Income	6%	10%	85%	60%	60%
<u>Exit Destinations</u>					
Permanent Housing Destination	40%	85%	85%	90%	NA
Positive Housing Outcome ES, TH	60%	NA	NA	NA	NA
<u>Street Outreach Only</u>					
30% of Engagements - an engagement results in a deliberate client assessment or beginning of a case plan.					
<u>Coordinated Entry</u> - 100% Acceptance Rate for all programs					
<u>HMIS Data Timeliness</u>					
Complete data within 4 days after client intake and exit	4 days	4 days	4 days	4 days	4 days