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November 15, 2018

NEWS RELEASE

Department Recognizes 2-1-1 during National Information & Referral Day 2-1-1 Texas Rio Grande Area Information Center provides valuable services year-round

EL PASO, Texas – Every day thousands of people find the help they need quickly, conveniently, and free of charge because of information and referral (I&R) services. To recognize the importance of I&R in our community, the City of El Paso Department of Public Health's 2-1-1 Texas service is taking part in I&R Day on November 16.

Information and Referral is the art, science and practice of bringing people and services together and is an integral component of the health and human services sector. People in search of critical services such as financial assistance, food, shelter, childcare, jobs, or mental health support often do not know where to begin to get help, or they get overwhelmed trying to find what they need. With I&R the information is available at their fingertips with one simple phone call, or website.

"The Department of Health is proud to offer 2-1-1 as a central access point to help the people of El Paso connect to health and human service resources. Our team of local I&R specialists provide critical information 24 hours a day 7 days a week," said Joy Leos, 2-1-1 TX Rio Grande Area Region Director.

The assistance provided by 2-1-1 can range from information about area health care, housing, and transportation assistance to counseling, criminal justice and legal service referrals.

National Information & Referral Service Day was designated by, and is supported by the U.S Senate to raise public awareness about the existence and important of the I&R services available to all people in the United States.

For more information on the Public Health Department, call 2-1-1 or visit www.EPHealth.com or www.EPSalud.com.

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