

DEE MARGO
MAYOR

TOMMY GONZALEZ
CITY MANAGER



CITY COUNCIL

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June 9, 2019

NEWS RELEASE

CITY MANAGER REAPPOINTED QUALITY TEXAS FOUNDATION CHAIR

EL PASO, Texas — City Manager Tommy Gonzalez has been selected to serve a second term as chair of the Quality Texas Foundation Board of Directors—a first in the foundation’s more than 25-year history.

“We are excited that Tommy has accepted to serve another term as the Foundation’s chairman,” said Chief Executive Officer Dr. Mac McGuire. “Tommy is a proven leader and role-model in the Baldrige process focused on quality. He has demonstrated a profound knowledge in how to transform organizations in their journey toward performance excellence.”

The Quality Texas Foundation is a nonprofit organization that helps businesses, hospitals, schools, government agencies and nonprofits improve their performance. The foundation offers training, seminars, assessments and recognizes organizations across the state committed to performance excellence by means of the rigorous Baldrige Framework.

“By following the Baldrige framework, the City of El Paso has experienced tremendous improvements in city operations and services provided to the public; particularly in our public safety, streets, parks, and economic development,” Gonzalez said. “We have been more focused, leading to 19 more direct flights—the majority announced within the last two years; and named best airport in North America for a city of our size.

“Focusing on improving our processes has allowed our workforce to produce impactful results to include completing more street resurfacing projects and potholes than ever before; and have completing more than 100 quality of life capital projects,” Gonzalez added. “More importantly we have saved almost \$60 million in the last several years and brought in over \$100 million of revenue.”

Gonzalez said the countless accomplishments have been made possible because of the City’s engaged workforce as evidenced by the recent announcement where the City of El Paso was named the Top Performing City in the Employee-Engagement category by Governing magazine.

In April 2019, Gonzalez was nationally awarded the Baldrige Foundation Leadership Excellence Award in the Government sector by the Malcom Baldrige Foundation in Washington, D.C. The award names role-model leaders in their field. Gonzalez was also recently reappointed to a second term by Texas Gov. Greg Abbott to the Risk Management Board. He is a certified Lean Six Sigma Black Belt from the University of Texas at Austin. He is also a member of the 2026 Communities of Excellence board. Gonzalez has also previously received the Eastern New Mexico University’s Outstanding Alumni Award and the Texas Tech Distinguished Alumni Award.

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