



TOGETHER, WE WILL
SAVE MORE LIVES!

PROGRAMS

Pet Resources, Marketing & Public Engagement, Animal Care Operations, Animal Training and Enrichment, Community Cats, Medical Operations, Adoptions, Foster, Rescue, Animal Protection Field Operations, Safety, Human Resources

FOLLOW OUR JOURNEY!

-  El Paso Animal Services
-  @epanimalsvc
-  @elpasoanimalsvc
-  EPAnimalServices.com

El Paso Animal Services
2018 - 2021 Strategic Plan



— MISSION —

Deliver exceptional services to support a high quality of life for our pets, ensuring their five freedoms.

— VISION —

El Paso will be the leader in animal welfare.

— VALUES —

P A W S

Professionalism Accountability Willingness Service

— 5 FREEDOMS —

Freedom from hunger and thirst.
Freedom from discomfort.
Freedom from pain, injury or disease.
Freedom to express normal behavior.
Freedom from fear and distress.



— STRATEGIC GOALS —

GOAL 1

Reduce the number of pets entering Animal Services.

GOAL 2

Provide healthier pets.

GOAL 3

Provide safe, comfortable living conditions for pets in our care and the community.

GOAL 4

Increase positive outcomes for pets in our community.

GOAL 5

Increase social awareness of animal welfare in our community.

GOAL 6

Provide a safe environment for employees and opportunities for professional development.



INTERNAL & EXTERNAL SUPPORT

- Administration: Human Resources, Customer Service, Population Management & Safety
- Animal Shelter Advisory Committee
- El Paso Fire Department
- Humane Society of El Paso & Regional Rescue Partners
- El Paso Veterinary Medical Association National Partners, Including: Austin Pets Alive!, Austin Animal Services Center, Best Friends, Humane Network, PetSmart & Petco