



Youth Initiative Program, Crimes Against Children Section
9600 Dyer Street, El Paso, Texas 79924
Telephone (915) 298-9600 Fax (915) 298-9808
E-mail tovarm@elpasotexas.gov or
romerola@elpasotexas.gov

YOUTH HELPLINE DIRECTORY

The purpose of the Helpline Directory is to help those who live and work in the El Paso area to find agencies that respond to health and human services, education, recreation and emergency needs. In addition to the name, address and contact, the agency entry outlines services, eligibility requirements, fees, operating hours, intake procedures and emergency assistance procedures.

Inclusion of an agency in the Directory does not imply endorsement of its purpose or quality by the El Paso Police Department or Youth Initiative Program and disclaim any responsibility for the quality of the services provided by the listed and referenced agencies and shall not be liable as a result of the use of any of the services described in the Directory, subsequent revision or appendices.

To update agency changes or for information, please contact the Youth Initiative Program (YIP), Officer Louie Romero or Nell Tovar at (915) 298-9600 or e-mail: TovarM@elpasotexas.gov.

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The Directory can be located on the El Paso Police Department website:
www.eppd.org. Left click on Youth & Education; right click on Helpline Directory.

(915) 532-8543 Fax (915) 544-6824

E-mail: ALFC.com

Services: Support group for chemical dependent – adults & youth; family support group; teen counseling through prayer.

Eligibility: Open

Fees: None for youth between 14 – 20 years old.

Hours: Varies with services

Intake Procedure: Varies with services

Geographic Area Served: Citywide

Other: Meeting address for support group held 7 p.m. on Tuesdays at 1000 Valley Crest, El Paso, Texas 79907

ADVOCACY CENTER FOR THE CHILDREN OF EL PASO

1100 E. Cliff Drive, Bldg D, El Paso, TX 79902

(915) 545-5400 Fax (915) 545-5414

Services: Child victims of severe physical and sexual abuse and their non-offending family members.

Eligibility: Victimized youth

Fees: None

Hours: M-F 8 a.m. - 5:30 p.m.

Intake Procedure: Agency referral

Geographic Area Served: El Paso County

ADVOCACY, INCORPORATED

300 E. Main, Suite 205 El Paso, TX 79901

(915) 542-0585 (Voice/TDD) 800-948-1825 (Voice/TDD) Fax (915) 542-2676

E-mail: mcontreras@advocacyinc.org Maria Contreras

Website: www.advocacyinc.org

Service: Protection and advocacy agency for the State of Texas. Advocate for the legal rights of persons with disabilities – mental health rights, employment discrimination, children's rights in special education, and other areas such as social security beneficiaries that want to return to work.

Eligibility: Must have some type of disability.

Fees: None

Hours: 8 a.m. – 6 p.m., Mon-Fri.

Intake Procedure: Call (915) 542-0585 or 1-800 948-1824 Mon-Fri., 8 a.m. – 5 p.m.

Geographic Area Served: El Paso and surrounding counties.

ALCOHOLICS ANONYMOUS

3318 Douglas, El Paso, TX 79903

(915) 562-4081

Services: Recovery Support Group

Eligibility: Desire to stop drinking

Fees: None

Hours: 24 hrs per day/7 days per week

Intake Procedure: Client walk-in; phone call; appointment

Geographic Area Served: Countywide, Spanish programs available in Lower Valley

Other: Call (915) 562-4083 for Al-Anon for families of alcoholics and/or Ala-Teen for teens of alcoholics.

- National Institute on Alcohol Abuse & Alcoholism: www.niaaa.nih.gov/
- U.S. Dept. of Health & Human Services, Substance Abuse & Mental Health Services Administration: www.samhsa.gov/index.aspx

ALIVIANE - Administrative

11960 Golden Gate, El Paso, TX 79936

(915) 782-4000 Fax (915) 782-4040

Services: Drug treatment/prevention/counseling

Eligibility: Varies by program

Fees: None

Intake Procedure: Call Administrative Office for information on all programs.

Youth Initiative Program

Components:

Men's Residential – substance abuse rehabilitation; medical detox unit
10690 Socorro, El Paso, TX 79927 (915) 858-6208 Fax (915) 858-0435

Women's Residential – substance abuse rehabilitation; medical detox unit
7722 North Loop, El Paso, TX 79915 (915) 782-4014 Fax (915) 775-2470

Alianza Familiar – prevention for ages 6-11.
11980 Socorro Rd., El Paso, TX 79927 (915) 851-1707 Fax (915) 851-1529

IMASTAR – prevention for youth ages 13-17 – Socorro ISD only
(Substance abuse treatment program at Keys Academy)
313 Rio Vista, El Paso, TX 79927 (915) 858-1881 Fax (915) 858-1017

Las Puertas Abiertas – homeless adults with substance abuse
1208 Myrtle, El Paso, TX 79901 (915) 351-6677 Fax (915) 351-2259

Mas Fuerza a la Familia – prevention/counseling for parents and youth.
7722 North Loop, El Paso, TX 79915 (915) 782-4032 Fax (915) 881-9955

PRIDES – youth program for substance abuse education/prevention
600 S. Park, El Paso, TX 79901 (915) 544-8454 Fax (915) 544-1506

TRY – treatment recovery facility -prevention, counseling, outpatient for ages 13-17.
2007 Texas Ave., El Paso, TX 79903 (915) 775-2501 Fax (915) 775-2470

Methadone
5160 El Paso Drive, El Paso, TX 79915 (915) 779-4527 Fax (915) 779-3511

Outpatient
5160 El Paso Drive, El Paso, TX 79915 (915) 779-3764 Fax (915) 775-0283

HIV
11960 Golden Gate, El Paso, TX 79936 (915) 782-4042 Fax (915) 856-2272

ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH

5001 Alabama, El Paso, TX 79930

(915) 565-4800 Fax (915) 565-3163

E-mail: fpritt@alternativescentre.com Francine Pritt

Web site: www.alternativescentre.com

Service: Increase adolescent knowledge of various coping and refusal skills; increase awareness of the consequences of drug and alcohol abuse; provide necessary tools to make informed decisions.

Eligibility: Ages 13-18 and their families.

Fees: Most managed care panels. Tricare. only partial program in El Paso (government provider), Blue Cross provider

Hours: 12 p.m. – 5 p.m. school session
9 a.m. – 1 p.m. – summer session

Intake Procedure: Walk in; call for appointment

Geographic Area Served: El Paso County

Other: Small therapeutic groups; interactive activities; individual, family therapy, medication management, transportation provided, coordination with probation offices (juvenile outpatient commitments).

AMERICAN CANCER SOCIETY

909 E. San Antonio, El Paso, TX 79901

(915) 544-4425

Youth Initiative Program

Service: Educational information to community, groups and schools. Curriculum and handout materials on prevention issues. Assists communities and worksites to develop wellness programs. Provides service to cancer patients as well as early detection programs

Eligibility: N/A

Hours: Office, 8 a.m. – 5 p.m./flexible

Intake Procedure: Call

Geographic Area Served: El Paso County

Other: Texas Cancer Council: <http://www.txcancer.org/tcc.html>; Texas Cancer Data Center: <http://www.txcancer.org>; Cessation – A Smoke Free Paso Del Norte: 915.534.QUIT

AMERICAN COUNSULATE

EMERGENCY CELL PHONE NUMBERS EFFECTIVE FEB. 17, 2006:

Dialing in Juarez: 044-656-265-8484

Dialing in Mexico: 01-656-265-8484

Dialing in the U.S.: 011-52-656-265-8484

AMERICAN LEGION LAW ENFORCEMENT POST 74

1532 Charles Owens, El Paso, TX, 79936

Phone: (915) 598-4348 Fax (915) 629-8116

E-mail: LwEnfPst74@juno.com

Service: Temporary family financial assistance, children & youth education pamphlets - drug awareness, suicide prevention, child do's and don'ts

Eligibility: N/A

Fees: None

Hours: Appointment

Geographic Area Served: El Paso County families and veterans

AMERICAN LUNG ASSOCIATION OF TEXAS WESTERN REGION

4141 Pinnacle Suite 212, El Paso, TX 79902

(915) 532-6776 Fax 532-7231, 1 - (800) –lungusa

E-mail: terraza@texaslung.org

Service: Tobacco education programs, Asthma Programs, ETS education for expectant parents & ETS education for parents of asthmatic children.

Eligibility: Open

Fees: None

Hours: 8 a.m. – 4:30 p.m., M-F

Geographic Area Served: Texas, Western Region

AMERICAN RED CROSS – EL PASO AREA CHAPTER

3620 Admiral St., El Paso, TX 79925

(915) 592-0208 Fax (915) 592-8751

E-mail: elpaso@usa.redcross.org or kangp@usa.redcross.org

Web site: www.redcrosselpaso.org

Service: Disaster Services, CPR/First Aid Training, Lifeguard Training

Eligibility: Displaced due to disaster

Fees: Disaster assistance is free; call for training

Hours: Mon-Fri, 8 a.m. – 4:30 p.m.

Intake Procedure: Call

Geographic Area Served: El Paso, Culberson, Hudspeth Counties

ANNUCIATION HOUSE

815 Myrtle Ave. El Paso, TX 79901

(915) 533-4675, Fax: (915) 351-1343

Service: Hospitality, we take families and those who need shelter for a short period of time----all undocumented.

Eligibility: Immigrant, Refugee, Undocumented Aliens

Fees: None

Hours: 7 a.m. to 10 p.m. M-F

Intake Procedure: Volunteers explain to the guests the regulations and rules of the House. These rules are then given to the guests in written form. Guests are held responsible for these regulations and rules.

Geographic Area Served: El Paso County

ASSISTANCE LEAGUE OF EL PASO – Operation School Bell

2728 E. Yandell Dr., El Paso, TX 79903

(915) 564-0600 Fax (915) 564-0902

Service: Provide school clothes/uniform

Eligibility: Through school

Fees: None

Hours: By appointment

Intake Procedure: School referral

Geographic Area Served:

AVANCE, INC.

720 Arizona Ave., El Paso, TX 79902

(915) 351-2419 Fax (915) 351-2457

E-mail: kescudero@avance-elpaso.org **Katherine Escudero, Coordinator**

Service: Helping young families break the cycle of poverty through early childhood development, parenting, and adult literacy. Early Childhood Center; education for 0-7 years old; ESL & computer classes; GED classes. Transportation available.

Eligibility: Children 0-7 years; Parent, no GED or high school diploma

Fees: None

Accessible to persons with disabilities: Y

Hours: 8:30 a.m.– 2:30 p.m., M-F

Intake Procedure: Application and orientation

Geographic Area Served: El Paso

Other: Classes at

Lee Elementary (79904) Northeast

St. Pius Catholic Church (79905) – Central

County Self-Help Center, Agua Dulce (79928) – Far East

Robert F. Kennedy Pre-K (79907) – Ysleta/Lower Valley

Borrego Elementary, San Elizario (79849) – Lower Valley

Davenport Elementary, Canutillo (79932) – Canutillo/Upper Valley

*Burleson Elementary (79905) – East Central

*Lamar Elementary (79902) – Central

Office – Central (see above)

*Even start school sites

BIENVIVIR SENIOR HEALTH SERVICE

2300 McKinley, El Paso, TX 79930

(915) 562-3444 Fax (915) 566-2351

Service: Physician care, day health care, rehabilitation services, transportation, medications, personal care, and much more.

Eligibility: 55 years or older, live in Bienvivir service area.

Fees: Medicare, Medicaid, or private insurance

Hours: 7 a.m. 5 p.m.

Accessible to persons with disabilities: Y

Intake Procedure: Call 562-3444, Intake Department

Geographic Area Served: Call for service area; El Paso only

Other: Not a nursing home; participants live at home and attend center for services.

BIG BROTHERS BIG SISTERS

1724 Wyoming, El Paso, TX 79902

(915) 544-4203 Fax (915) 544-4368

Service: Provide mentors 18-years-old and above for a one -year commitment.

Eligibility: Boys and girls ages 6-16 from single parent homes.

Hours: Mon-Fri., 9 a.m. - 5 p.m.

Intake Procedures: Call for details

Geographic Area Served: El Paso County

BOYS & GIRLS CLUB OF EL PASO

801 South Florence, El Paso, TX 79901

(915) 532-7410

Service: Crafts & leisure, personal values development programs; 1 on 1 staff & individual or staff & peer group relationships; weight training athletics; delinquency prevention; recreational activities.

Eligibility: Coed: ages 6-18 yrs

Fees: \$2 annually

Hours: May-Aug; 12 p.m. – 5 p.m., Sept-May 2:30 p.m. - 7:30 p.m.

Intake Procedure: Client phone/walk-in, referral

Geographic Area Served: El Paso County:

Other (branch locations): 8501 Diana, El Paso, TX 79924 (915) 757-9398
14900 Gregg, El Paso, TX 79938 (915) 921-5188
9068 Socorro Road, El Paso, TX 79907 (915) 859-4743
600 South Zaragoza (Kennedy Unit), El Paso, TX 79907(915) 849-3692

BOYS SCOUTS OF AMERICA, YUCCA COUNCIL

7601 Lockheed, El Paso, TX 79925

(915) 772-2292 Fax (915) 772-4535

Service: Citizenship training, character development, personal fitness, leadership training for boys (6-20 years). Career and hobby exploring programs for young men and women ages 14-20 years.

Eligibility: Boys 7-20, Girls 14-20.

Fees: \$ 10 youth and adult membership per month.

Hours: M-F, 8:00 a.m. - 5:00 p.m.

Intake Procedures: Call area office for placement.

Geographic Area Served:

CANDLELIGHTERS

1900 N. Oregon Suite 402, El Paso, TX 79902

(915) 544-2222 Fax (915) 544-6313

Service: Help children & families deal with cancer trauma, emergency funds for medicine, travel; crisis, support groups, summer camp for kids with cancer and their siblings; food pantry; and more.

Eligibility: Cancer diagnosis for ages under 21.

Fees: None

Hours: M-F; 8 a.m. – 5 p.m.

Intake Procedure: Referral by medical/social professional; family contact

Geographic Area Served: Greater El Paso Area

CASA ESPERANZA ACTIVITY & LEARNING CENTER

2030 Texas (rear #2), El Paso, TX 79901

(915) 351-9256 Fax (915) 351-9258

Services: Assists the mentally ill – reintegration skills, computer lab, arts & crafts; family/support group for friends & family

Eligibility: Age 18 and older

Fee: None

Youth Initiative Program

Hours: 10 a.m. – 4 p.m., Mon., Tues., Thurs., Fri., Sat.

Intake Procedure: Call or walk in

Geographic Area Served: City of El Paso

Other: Non-profit organization. Affiliated with El Paso Advocacy for Mental Health Inc. and NAMI.

CATHOLIC CHARITIES:

St. Vincent de Paul Thrift Store

2104 N. Piedras, El Paso TX 79930

915) 564-4357 Fax (915) 564-9832

Service: Clothing, furniture, household furnishings.

Eligibility: Must have a letter from a sponsor (school/agency) for obtaining basic need(s) at no cost.

Fees: None, with letter from counselor or sponsor

Hours: 10 a.m. – 4 p.m., Mon.-Sat.

Intake Procedure: Walk in/call if needing specific item for client in need; based on availability.

Geographic Area Served: N/A

St. Vincent de Paul Thrift Store – Financial Aid

2104 N. Piedras, El Paso TX 79930

915) 564-4357 Fax (915) 564-9832

Service: Financial aid for basic needs in an emergency situation

Eligibility: Must be an emergency

Fees: None

Hours:

Intake Procedure: Call the Piedras office for the St. Vincent de Paul in your area; if funding not available, call hot line (915) 564-9832

Geographic Area Served: N/A

St. Vincent de Paul Thrift Store - Ladies of Charity Food Bank

2104 N. Piedras, El Paso TX 79930

915) 564-4357 Fax (915) 564-9832

Service: Food distribution is on the 1st Tues of each month

Eligibility: Enroll at 2104 N. Piedras

Fees: None

Hours: 7:00 a.m. – 10 a.m.

Intake Procedure: Register a month prior; on the 1st Monday of the month fill out paperwork at the Piedras office to pick up groceries the following day (the 1st Tuesday of the month).

Geographic Area Served: N/A

Counseling Services

499 St. Matthews, El Paso, TX 79905

(915) 872-8424 (915) 872-8425

Service: Individual, family, marital counseling; help for crime victim; family shelter/utilities. All insurances are accepted; Medicaid, Medicare.

Eligibility:

Fees: Fees are based on sliding scale.

Hours:

Intake Procedure: Call or visit

CENTER FOR EMPLOYMENT TRAINING

10610 N. Loop Dr. Suite R (at Horizon Blvd.), El Paso, TX 79927

(915) 859-1070 Fax (915) 860-9089

Web site: www.cetweb.org

Service: Truck driver, medical insurance billing class, shipping, receiving, and warehouse operations, job placement assistance and vocational English. Financial aid available to those who qualify; training comprehensives, self-placed, and open-entry. Evening classes available.

Eligibility: 18 and older.

Youth Initiative Program

Fees: Tuition varies with length of program and subsidized funding available; bring income tax copy.

Hours: 8 a.m. - 3 p.m.

Accessible to Persons with Disabilities: Y

Intake Procedure: Walk-in and by appointment

Geographic area served: El Paso County

CENTER AGAINST FAMILY VIOLENCE (CAFV)

HOTLINE: (915) 593-7300 or 1-800-727-0511 (outside El Paso)

CAFV - SHELTER

Services: Refuge for victims of domestic violence (male or female and their children); legal advocacy; information and referral, support groups; pre-school/after school program; more.

Eligibility: Victims of DV, male or female, and their children in an emergency situation.

Fees: No fees

Hours: 24 hour

Intake Procedures: Risk assessment done through hotline

Geographic Area Served: El Paso, Hudspeth & Culberson Counties.

CAFV - BATTERING INTERVENTION & PREVENTION PROGRAM (BIPP)

3800 N. Piedras, Suite A, El Paso, TX 79930

(915) 562-0077 Fax (915) 562-0095

Service: Domestic violence counseling

Eligibility: Accountability group sessions for people who have problems with abuse.

Fees: \$685 (in payments); attend once a week for 26 weeks

Hours: 9 a.m. – 5 p.m.

Intake Procedure: By appointment

Geographic Area Served: El Paso, Hudspeth & Culberson Counties

CAFV - COMMUNITY RELATIONS

P.O. Box 26219, El Paso TX 79926

(915) 593-1000 ext 301 Fax (915) 593-0012

Service: Educating the community through presentations on dynamics of domestic violence, teen dating violence, RADAR (medical), specialize training for Interns/volunteer

Eligibility: Community

Fees: No fees

Hours: Accommodate schedule

Intake Procedure: None

Geographic Area Served: El Paso, Hudspeth & Culberson Counties

CAFV – FAMILY RESOURCE CENTER (VICTIMS)

2212 Yandell Dr., El Paso, TX 79903

(915) 595-2238 Fax (915) 351-2035

Service: Counseling & therapy for victims of domestic violence, support groups, outreach counseling, legal advocacy, AWARE Alarm; 911 cell phone; information and referrals

Eligibility: Victims of DV, male or female

Fees: No fees

Hours: 8 a.m. – 5 p.m.

Geographic Area Served: El Paso, Hudspeth & Culberson Counties

CENTER FOR CHILDREN, INC., EL PASO (administrative)

2200 N. Stevens, El Paso, TX 79930

(915) 565-8361 Fax (915) 565-0621

E-mail: SRioux@epccinc.org

Web site: www.epccinc.org

Service: Therapeutic Foster Care (T.F.C.) for level 4 children. Emergency shelter for runaways, transitional living program for teen mothers (ages 17-21) & their infants.

Eligibility: Depending on individual program.

Fees: Call for information.

Youth Initiative Program

Hours: 24 hours for the runaway shelter; Administration hours: M-Th 8:30 a.m. – 5:30 p.m.; Fri. 8:30 a.m. – 5 p.m.

Intake Procedures: Call for an appointment.

CENTER FOR CHILDREN - EL PASO FAMILIES PROJECT

2200 N. Stevens, El Paso TX 79930 (administrative office)

(915) 565-8361 Fax (915) 565-0621

Services: Adult basic education (ESL, GED, adult literacy); mental health services (tier 1 and tier 2; short-term therapy); parenting education; family & youth development activities. Services are provided at sites in the targeted communities only -see below.

Eligibility: Must live in the following high school enrollment areas - includes the feeder schools:

Austin HS	Family Support Worker (FSW) contact: Gail Ambriz (915) 566-9439
Socorro HS	Family Support Worker (FSW) contact: Cathy Garcia (915) 937-1711
Ysleta HS	Family Support Worker (FSW) contact: Sylvia Holguin (915) 434-9442

Fees: None

Hours: Mon.-Fri., 8:30 a.m. – 5:30 p.m.

Intake Procedures: Complete an application and be approved for services. Mental health services must be referred by a service provider to the Family Support Worker (FSW). The FSW will determine if the family/individual meets the mental health guidelines.

Geographic Area Served: Only the following high school enrollment areas: Austin, Socorro, Ysleta.

Other: The Project sponsors Family Resource Centers in each of the 3 targeted communities. Each Center is staffed by a Family Support Worker who coordinates all project activities. The FSW will determine if family/individual meets the MH guidelines.

CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR)

2116 N. Stevens, El Paso, TX 79930

(915) 562-4765 (24 hour hotline) Fax (915) 850-0511

E-mail: PRivas@EPCCINC.ORG

Services: Emergency shelter; outreach; group, individual and family counseling; skills training, and Safe Place Program

Eligibility: At-risk 7-17 for STAR and 10-17 for emergency shelter.

Fees: None

Hours: 24/7

Intake Procedure: Walk-in.

Geographic Area Served: El Paso County and Canutillo

Other: MARS Referral can be faxed directly to the Safe Place Director at (915) 565-0621. Be sure your name and contact information is listed on the referral form.

CENTRAL EL PASO COMMUNITY ORGANIZATION (CEPCO)

1010 E. Yandell Dr., El Paso, TX 79902

(915) 544-6545, Fax (915) 532-0524

Service: After school enrichment program

Eligibility: Any youth age 6 yrs to 18 yrs

Fees: No fee required

Hours: Winter 4:00 p.m. – 6:00 p.m., Summer 11:00 a.m. – 4:00 p.m.

Intake Procedure: No appointment necessary – Walk-ins welcome – phone calls

Geographic Area Served: Central El Paso

CENTRO DE SALUD FAMILIAR, LA FE - Administrative

608 St. Vrain, El Paso, TX 79901

(915) 534-7979 Fax (915) 534-7601

E-mail: lafe2@mail.htg.net

Service: Community health center that guarantees accessibility to the basic right of holistic health & human services.

Eligibility: El Paso County

Fees: Sliding fee scale based on income.

Hours: Call

Intake Procedures: Proof of residency, income, I.D.; walk-in, referral

Other: Call administrative office for satellite center in your area.

CENTRO SAN VICENTE

Main Clinic

8061 Alameda Avenue, El Paso, TX 79915

(915) 859-7545 Fax: (915) 859-9862

Web site: www.sanvicente.org

Services: Primary medical care, dental, social work, health education; tobacco classes (free for adults; \$40 for adolescents-court mandated). X-ray, laboratory, pharmacy

Eligibility: If applying for sliding scale discount, must bring proof of income.

Fees: Fee for service provided on a sliding scale for those who qualify. Medicaid, Medicare, private insurance and self pay accepted.

Hours: Mon – Fri., 8 a.m. - 8 p.m.; Sat. morning 8 a.m. - noon (main clinic)

Mon – Fri., 8 a.m. - 5 p.m. Homeless clinic by referral from Homeless shelters only

Intake Procedure: Residency, income proof, walk-in, referral.

Area: City and County

Other: Homeless Medical Clinic and Counseling Center, 1208 Myrtle Avenue, El Paso, TX 79901

(915) 351-8972 Fax (915) 351-6033.

CHILD CRISIS CENTER

2100 N. Stevens, El Paso, TX 79930

(915) 562-7955 Fax (915) 562-2524

Website: www.childcrisiselp.org

Services: Parenting classes, support group; prevent child abuse & neglect; offer emergency shelter for children (newborn-10 years) if parent is in high stress or crisis; confidential referral services.

Eligibility: Child at risk of abuse/neglect; parent program; parent/family must be in crisis.

Fees: None. Minimum fee for parent class manual when enrolled in parenting class.

Hours: 24 hrs - 7 days

Intake Procedure: client walk-in; referral; parent-initiated placement

Geographic Area Served: El Paso

Other: KinCare Coalition provides free support & referral for grandparents raising grandchildren. Call (915) 562-7955 Ext. 230 or Ext. 224 or e-mail bmoncada@childcrisiselp.org.

CHILD CRISIS CENTER - A.M.O.R. DE NIÑOS(Advocacy, Mentorship, Opportunity, & Resource – A Begin At Birth Initiative

2100 N. Stevens

(915) 562-7955 Fax (915) 562-2524

E-mail: lquintero@childcrisiselp.org

Website: www.childcrisiselp.org

Services: To assist and support families through parent education in the form of parenting and fatherhood classes and in-home visitation. The mission of the Begin At Birth program is to improve the overall health, safety, and well-being of children 0-3 years.

Eligibility: Must have children 0-3 years of age

Fees: None

Hours: 8:30-5pm Mon-Fri.

Intake: Call (915) 562-7955 and ask for Laura Quintero Mon-Fri., 8:30-5pm

Geographic Area Served: El Paso and surrounding counties

CHILD CRISIS CENTER-FAMILY RESOURCE DISTRIBUTION CENTER

2100 N. Stevens, El Paso, TX 79930

(915) 562-7955

Service: Resource on child abuse (Shaken Baby) education and prevention.

Eligibility: Open to public

Fees: None

Hours: M-F

Geographic Area Served: El Paso

CHILD CRISIS CENTER-FAMILY VISITATION CENTER

2100 N. Stevens, El Paso, TX 79930

(915) 562-7955

Service: Monitored exchanges and monitored visits services for parents that are separated, divorced or going through custody disputes.

Eligibility: Court ordered of both parents agree to use our services.

Fees: \$30 administrative fee per month; \$60 if parents are separated.

Hours: M-F 9 a.m. - 9 p.m./Sat-Sun 9 a.m. - 6 p.m.

Intake Procedure: By appointment

Geographic Area Served: No limitation

CHILD CRISIS CENTER- HEALTHY FAMILIES

2100 N. Stevens, El Paso, TX 79930

(915) 562-7955

Service: Voluntary early intervention home visitor program for first-time pregnant or parenting teen to help their children get off to a healthy start.

Eligibility: Ages 12-18

Fees: None

Intake Procedure: By appointment

Geographic Area Served: El Paso

CHILD CRISIS CENTER-PARENTING EDUCATION

2100 N. Stevens, El Paso, TX 79930

(915) 562-7955

Service: Parenting program for self referred, court ordered, agency, schools, & church referrals.

Eligibility: Must comply with attendance policy-for certificate purposes.

Fees: \$20.00 for a book, depending on the parenting curriculum.

Hours: 20 hours/2 hours per week for 10 sessions.

Intake Procedure: Register for parenting mailing list.

Geographic Area Served: El Paso, San Elizario, Socorro, Anthony & Canutillo.

CHILD GUIDANCE CENTER, EL PASO

Yandell Office, 2701 E. Yandell, El Paso, TX 79901

(915) 562-1999 Fax (915) 562-1993

Cashew Office, 9001 Cashew Suite 300, El Paso, TX 79907

(915) 860-2644

Service: Provide individual, marital and family counseling services, specializing in children and adolescents with behavioral and emotional problems.

Eligibility: All family members.

Fees: Sliding fee scale.

Hours: Yandell 8am-7pm, M-T-W; 8am-6pm, Th; Cashew 1-7pm, M; 9am-7pm, W/Th.

Intake Procedures: Call for appointment.

CHILD PROTECTIVE SERVICES, FAMILY DRUG TREATMENT COURT

500 E. San Antonio, 11th Floor, El Paso, TX 79901

(915) 546-2102 Fax (915) 546-8157

Service: Assist parents who have a drug or alcohol problem that has affected their ability to care for their children and who want help for that problem. Once you are accepted into the program a court order will be issued including a comprehensive service plan designed to address the specific needs of the parent and their children.

Eligibility: (1) CPS has removed children (2) Voluntarily (3) Participate in program to get sober, if they want their children back.

Fees: None

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Cases will be referred by the Child Welfare Court/CPS

Geographic Area Served: El Paso County.

**CHILD PROTECTIVE SERVICES, TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES (TDPRS)
(TDPRS is an agency under the Health and Human Services Commission)**

119 N. Stanton, El Paso, TX 79901

(915) 542-4535

Service: To protect children 0-17 years of age from abuse or neglect. Also counseling, day care, homemaker, evaluation and treatment (mental health), and parenting training.

Eligibility: Victims (allegations) of abuse (physical/sexual/emotional), neglect (supervision/medical/physical), abandonment, refusal to accept parental responsibility of children.

Fees: None

Hours: M-F, 8:00 am - 5:00 pm.

Intake Procedure: Client phone/ walk-in/ referral.

Other: To report, call 1-800-252-5400 (counselors, for questions contact Letty Armendariz 521-3814)

CHILD SUPPORT ENFORCEMENT DIVISION, TEXAS ATTORNEY GENERAL

6460 Hiller, El Paso, TX 79925

(915) 772-1115 Fax (915) 778-1841

Service: obtain & enforce child support orders (paternity actions, parent locator service)'

Eligibility: resident of 3 Texas counties served.

Fees: \$20 application fee

Hours: M-F 8 a.m. – 5 p.m.

Intake: Appointment to complete application

Geographic Area Served: El Paso, Hudspeth, Culberson Counties.

CHILDREN'S GRIEF CENTER OF EL PASO

Centre Bldg., 123 W. Mills, Ste 650, El Paso, TX 79901

(915) 532-6004 Fax (915) 532-6061

E-mail: laura@cgcelpaso.org

Web site: www.cgcelpaso.org

Service: Peer support and education for grieving children and their families following the death of a loved one. Workshops provided for the community on helping grieving children heal.

Eligibility: Loss due to death, Children 5-17 and their families.

Fees: No fee for initial interview/assessment. Each weekly support session \$20, based on ability to pay.

Hours: M-F, 9 a.m. – 4 p.m.

Accessible to Persons with Disabilities: Y

Intake Procedure: Call to schedule interview. Adults and child attend interview/assessment.

Geographic Area Served: El Paso and surrounding area.

CHILDREN'S MIRACLE NETWORK

Always Kids Miracle Hotline: (915) 532-KIDS (5437)

Service: Medical and social referrals

Eligibility: Providing referral services for children, birth to 21 years of age

Fees: none

Hours: 24hrs day/7 days wk

Intake Procedure: call hotline

Geographic Area Served: El Paso and surrounding area

Other: Free; confidential; bilingual; no insurance required

CHRIST MIRACLE MISSION

2219 Magoffin St., El Paso, TX 79901

(915) 577-9992

Service: Assist El Paso's less fortunate, with daily meals, groceries, clothing, all free of charge. Outreach toward those involved in gangs & drugs, have them trust in the Lord instead of on the streets. Arts & crafts, sports & recreational activities, guidance and counseling.

Fees: None

Hours: Varies

Intake Procedure:

Geographic Area Served: South central El Paso & throughout the city.

CHRISTIAN HOME FOR MEN

7365 Alameda, El Paso, TX

(915) 778-1810

Web site: thechristianhome.org

Service: Residence for men having problems with drugs & alcohol

Eligibility: age 18 and older; ambulatory, English-speaking

Fees: None

Hours: 24 hrs day/7 days/wk

Intake Procedure: Walk-in

Geographic Area Served: Greater El Paso

COMMUNITY AND HUMAN DEVELOPMENT, OFFICE OF

#2 Civic Center Plaza, 8th Floor, El Paso, TX 79901-1196

(915) 541-4639 Fax (915) 541-4196

Service: Housing Rehabilitation

Eligibility: Residence, income guidelines, (low/moderate).

Fees: None.

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedures: Referrals or walk-in, fill out paperwork and meet guidelines.

Geographic Area Served: El Paso area

COMMUNITY OPTIONS, INC.

5959 Gateway West, Suite 460, El Paso, TX 79925

(915) 771-7764 Fax (915) 771-8018

Web site: www.comop.org

Service: Develops residential and supported employment programs and services for our consumers; namely, individuals with developmental disabilities. Residential service for individual with MR diagnosis/must be Medicaid eligible. All services must be referred through El Paso Mental Health Mental Retardation (MHMR) or the Department of Assistive and Rehabilitative Services (DARS).

Eligibility: Referred by El Paso MHMR or DARS

Accessible to Persons with Disabilities: Y

Fees: None

Hours: 8:00 am– 5:00 pm

Intake Procedure: Referral from El Paso MHMR or DARS

Geographic Area Served: El Paso

COMMUNITIES IN SCHOOLS

1401 Pendale, Suite 300, El Paso, TX 79936

(915) 593-7317 Fax (915) 590-5451

E-mail cisnet@ciselpaso.org

Service: Drop-out prevention program in schools. Multi-disciplinary social services brokering. Counseling. Focus on services from other agencies and work with Aliviane, Guidance Center, etc. Choices Program (drug/alcohol youth presentation)

Eligibility: Student status of schools served

Fees: none

Hours: M-F; 8am-4pm

Intake: Caseworker referral

Geographic Area Served: El Paso

COMMUNITY SOLUTIONS OF EL PASO, INC.

203 Cortez, El Paso, TX 79905
2200 N. Yarbrough, Suite B-245, El Paso, TX 79925 (mailing address only)
(915) 861-7733

E-Mail: solutionsforelpasso@juno.com

Web site: www.solutionsforelpasso.org

Services:

"Connections": A specialized mentoring program for children of prisoners with outreach to their families and reintegrating family members. One on one and group mentoring activities for any child 4 and older having, or having had a parent or close loved one in prison and struggling with the related issues.

Camp Possibility: Extended school break program helping children and youth recognize innate capabilities to achieve their highest potential.

H.O.P.E. (Healthy Options Practiced Everyday) for girls only, offered periodically throughout the year and addressing issues unique to young ladies transitioning from childhood to young adulthood.

SOLUTIONS for Professionals: CEU training workshops for professionals working with children, youth and families. 2nd Friday monthly. Nominal Fee.

Eligibility: Varies with program

Fees: Varies with program

Hours: As scheduled and by appointment only. Call 861-7733 for information on all programming and special events.

Intake Procedure: Varies with program

Accessible to persons with disabilities: Y

Geographic Area Served: El Paso County

COMPUTER LABS, INC.

#3 Butterfield Trail, Suite 120, El Paso, TX 79906

(915) 591-8899 Fax (915) 591-9408

E-mail: lhernandez@cl.edu Larry Hernandez

Web site: www.computer-labs.com

Service: Provide training in the areas of general computers, computer technicians, and network technicians. Help people obtain GED and English skills. Hold Summer Youth Programs.

Eligibility: 18 or older (regular programs; ages 11-16 (Youth Programs))

Fees: Tuition depends on the length and type of course. Financial help for those who qualify.

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Stop by office and speak with admission staff or call for appointment.

Geographic Area Served: Greater El Paso area

COMPASSIONATE FRIENDS

Service: International self-help group for bereaved parents.

Eligibility: N/A

Fees: None

Hours: Meet at 7 p.m., 1000 Montana St. (St. Paul's Lutheran Church) the last Wednesday of every month, except December when Children's Memorial Day is observed on the 2nd Sunday in December

Intake Procedure: Call or attend

Geographic Area Served: Open

Other: In existence in El Paso since 1983.

CONFIDENTIAL DRUG TESTING

1551 Montana Suite 100, El Paso, TX 79902

(915) 630-1581 Fax (915) 532-4953

E-mail cdthealth@sbcglobal.net

Service: Drug testing; paternity test (DNA)

Eligibility: N/A

Fees: School referral \$17; others \$30

Hours: 8 a.m. – 5 p.m., Mon.-Fri.

Intake Procedure: Photo ID required

Geographic Area Served: West Texas & New Mexico

CRISIS PREGNANCY SERVICES

2200 San Jose Ave., El Paso, TX 79930

(915) 565-1152 (24-hour counsel) Fax (915) 565-1153

Service: Free pregnancy test, limited ultrasound, baby clothes & diapers, post abortion counseling, sexual health education. Abstinence presentations are available (see Other)

Eligibility: N/A

Fees: None

Accessible to Persons with Disabilities: N

Hours: Mon., Tues., Wed., Fri., 9 a.m. – 5 p.m.; Sat., 9 a.m. - Noon

Intake Procedure: Fill out intake form

Geographic Area Served: El Paso & surrounding cities

Other: Abstinence presentations are available for schools, parents, and youth groups. High-impact speakers for the Sexual Abstinence Youth Instruction Team (SAY-IT) includes a medical doctor who explains the dangers of STDs.

CRISIS PREGNANCY SERVICES – see Pregnancy Help Center of El Paso

DAME LA MANO CRISIS PREGNANCY CENTER

1014 S. Virginia St., El Paso, TX 79901

(915) 546-4040 Fax (915) 351-7433

Web site: www.damelamano.net

Service: Assist pregnant women in crisis (victims of domestic violence). Full program, such as housing, prenatal care, education, and professional counseling.

Eligibility: Teens and women.

Fees: None

Hours: Open

Intake Procedure: Call or walk-in

Geographic Area Served: El Paso Cty.

DAVID L. CARRASCO JOB CORP

11155 Gateway West, El Paso, TX 79925

(915) 594-0022 Fax: (915) 591-0166

Service: Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education, job placement; college scholarship program; GED prep classes; APL high school diploma program; more.

Eligibility: Age, family income guidelines, etc.

Fees: None

Hours: M-F; 8-5 or available 24 hrs by phone.

Intake: Referral from T W C

Geographic Area Served: El Paso City; some from N.M.

DAVID L. CARRASCO JOB CORPS OA&P/TEF

90621 Gateway West, Suite 300, El Paso, TX 79935

(915) 593-5928

Service: Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education; job placement; college scholarship program; GED prep classes; APL high school diploma program; much more.

Eligibility: Ages 16-24

Fees: None-applicants must qualify under income guidelines

Hours: M-F 8 a.m. – 5 p.m.

Intake Procedure: Walk in, preferably appointment

Geographic Area Served: El Paso County & Roswell, N. M.

DIOCESAN MIGRANT AND REFUGEE SERVICES

2400- A E. Yandell, El Paso, TX 79903

(915) 532-3975 Fax (915) 532-4076

1-800-331-5695

E-mail: iholguin@dmrs-ep.org

Service: Legal law clinic for immigrants, battered immigrants, help people become U.S. Citizen.

Fees: May charge a nominal fee (\$35 general information)

Hours: 9 a.m. – 3 p.m.

Intake Procedure: Walk-in

Geographic Area Served: El Paso County Area

EARLY CHILDHOOD INTERVENTION PROGRAM

1101 E. Schuster Ave., El Paso, TX 79902

(915) 534-4ECI (4324 Fax (915) 496-0750

E-mail: childfind@elprc.org Jennifer Hickey

Web site: www.dars.state.tx.us

Service: ECI works with families and their physicians to create a comprehensive, individualized plan of service. Services are provided in the child's natural environment, where babies and toddlers live, learn and play, such as the home or day care. Services can include, but are not limited to the following:

Developmental services; Assistive technology services; Family counseling; Physical, occupational, and speech therapy; Service coordination; Vision services; Audiology; Family education & support services; Nutrition services; Screening and assessment.

Eligibility: Under age 3. Developmental delay, Atypical development, medical diagnosis.

Fees: Free developmental screenings.

Hours: Monday-Friday, 9 a.m. – 5 p.m.

Intake Procedure: Call in or fax referral

Geographic Area Served: El Paso & Hudspeth County

Other: Statewide ECI referral line 1-800-250-2246

EL PASO ADOPTION SERVICES, INC.

905 Noble St. El Paso, TX 79902

(915) 542-1086 Fax: (915) 544-7080

E-mail: daenat@epadoption.org

Web site: epadoption.org

Service: Multi-service non-profit agency; advocacy and counseling services for women with unplanned pregnancies.

Eligibility: open

Fees: both parents/none; adoptive parents/sliding scale

Hours: 24 hour on call

Accessible to Persons with Disabilities: N

Intake Procedure: Varies by case need

Geographic Area Served: open

Other: Secondary contact number (915) 630-3727

EL PASO CENTER FOR CHILDREN, INC., EL PASO (administrative) – see Center for Children

EL PASO CENTER FOR CHILDREN - EL PASO FAMILIES PROJECT – see Center for Children

EL PASO CENTER FOR CHILDREN - PASSAGES INDEPENDENT LIVING PROGRAM – see Center for Children

EL PASO CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR) – see Center for Children- Runaway Shelter and Services to At-Risk Youth (STAR)

EL PASO CENTER OF THE DEAF AND HARD OF HEARING, INC.

6585 Montana Bldg. R, El Paso, TX 79925

(915) 544-6032 Fax (915) 544-6539

Web site: www.epcdhh.com

E-mail: lidia@epcdhh.com

Service: Case management, interpreting services, senior citizen program, Regional specialist and assistive devices

Eligibility: Must be deaf or have a hearing loss

Fees: None

Hours: Mon – Fri 9 a.m. – 5 p.m.

Intake Procedure: Appt. preferred/walk-ins accepted

Geographic Area Served: El Paso County

EL PASO CHILD GUIDANCE CENTER – See Child Guidance Center, El Paso

EL PASO CITY-COUNTY HEALTH DISTRICT (administrative)

5115 El Paso Dr., El Paso, TX 79905

(915) 771-5702 Fax (915) 771-5729

Service: Health information, consultation, preventive, sexually transmitted diseases testing, treatment, HIV/AIDS test call: (915) 543-3561. Children's dental service call (915) 543-3580.

Eligibility: None.

Fees: None. Slight fee scale if over income guidelines.

Intake Procedures: Professional worker referral.

EI PASO COALITION FOR THE HOMELESS

6501 Boeing Drive, Suite H2, El Paso, TX 79925

(915) 843-2170 Fax (915) 843-2184

Service: Provides assistance to agencies serving homeless clients in the form of networking, grant information, referrals

Eligibility: Interest in homeless issues

Fees: \$50 per agency

Hours: 8 am – 5 pm M-F

Geographic Area Served: El Paso County

EL PASO COMMUNITY COLLEGE – DUAL CREDIT PROGRAM

919 Hunter, El Paso, TX 79915

(915) 831-2575 Fax (915) 831-2315

E-mail: [Nita Corral-Nava nitacn@epcc.edu](mailto:Nita.Corrall-Nava@nitacn@epcc.edu)

Website: www.epcc.edu

Service: Higher education courses for credit and non-credit; Dual Credit High School Program; GED & ESL classes to include Distance Learning courses (on-line ITV or audio-video conferencing); transfer credits.

Eligibility: General population

Fee: Financial aid available- scholarships

Hours: 8 a.m. – 5 p.m., Monday – Friday; other times by request

Intake Procedure: Application process

Geographic Area Served: El Paso Region to include Sierra Blanca, Dell City, Tornillo, San Elizario, Anthony & Canutillo

Other: **El Paso Community College** – “The Best Place To Start” & “Your Community Service Partner”

EL PASO COMMUNITY VOICES

1100 N. Stanton, Suite 304, El Paso, TX 79902

(915) 545-4810, Fax (915) 545-2159

Service: A non-profit corporation that has formed a collaborative composed of public and private health providers. Community Voices provides a basic set of primary care services, offered through a network of private and public providers throughout the county.

Eligibility: Residents of El Paso County who do not qualify for other health programs such as Medicaid, Medicare or other type of health insurance. Proof of residency & income.

Fees: None

Geographic Area Served: El Paso County.

EL PASO COUNTY ATTORNEY, MHMR UNIT

500 E. San Antonio, Room 503, El Paso, TX 79901

(915) 546-2050 Fax (915) 543-3818

E-Mail: Gabriella.Edwards@ca.epcounty.com

Services: MHMR - mental health/mental retardation questions regarding the court system.

Hours: 9 a.m. - 5 p.m.

Intake: Call (915) 546-2050 or e-mail Gabriela Edwards

Geographic Area Served: El Paso County

EL PASO COUNTY ATTORNEY'S OFFICE

500 E. San Antonio, Room 503, El Paso, TX 79901

(915) 546-2050 Fax (915) 546-2133

E-mail: Gabriella.Edwards@ca.epcounty.com

Service: Information on issues concerning juvenile delinquency, truancy, crime. Also the Elder Protection Unit which advocate for the well-being and protection of the elderly and disabled of the community.

Fees: None

Hours: 8 a.m. – 5 p.m.

Geographic Area Served: El Paso County

EL PASO COUNTY DISPUTE RESOLUTION CENTER

Neighborhood Justice Office

Stanton Professional Bldg.

1100 N. Stanton, Ste. 610

El Paso, TX 79902

(915) 533-4800 Fax (915) 532-9385

Court Annexed Office (Dispute Resolution Center)

El Paso County Courthouse

500 E. San Antonio, 10th Floor

El Paso, TX 79901

(915) 546-8189 Fax (915) 533-1321

Services: Mediation for civil cases: neighbors, business, families, restitution, child welfare cases, special education mediation, probate, contract, personal injury, landlord/tenant, employers/employees, consumer/merchant, threats/assaults, uninsured motorist. Additional services: 40 hour basic mediation training; 32 hour family mediation training; community outreach and training in conflict resolution.

Fees: \$20 non-refundable filing fee at the time the mediation request is filed. Anyone 60 years/over can submit an additional form provided by the Area Agency on Aging and the \$20 fee will be waived. There is no charge for a person who is unemployed, on a limited income, or has already filed a lawsuit. Family cases involving divorce, child custody or child visitation that have been court-ordered to mediation are assessed a \$1000 filing fee per spouse.

Hours: office hours Mon.-Thurs. 8 a.m. to 5:30 p.m.; Fri. 8 a.m. to 12 p.m.

Intake Procedure: Go to El Paso County Dispute Resolution Center office. Take pertinent names, addresses and phone numbers that are necessary to arrange the mediation session. All parties will be notified of the hearing by mail.

Geographic Area Served: El Paso County

Other: Available in English and Spanish

EL PASO COUNTY DOMESTIC RELATIONS OFFICE

500 E. San Antonio Room U-108, El Paso, TX 79901

(915) 834-8200

Service: The Child Support Division processes child support payments, provides customer service, and issues wage with holding orders. The attorneys in the Enforcement Division enforce court orders for child support and visitation. The social workers in the Family Court Services Division assist the courts in family law matters by acting as guardians ad litem, performing home studies, and providing a non-adversarial way for parties to resolve family law disputes regarding custody, visitation, and other issues. The Family Law Information Center of the DRO offers live presentations to groups about Texas Family Law, offers classes for the public about common family law topics, and has educational brochures and attorney referrals.

Eligibility: Varies, depending which services are sought.

Youth Initiative Program

Fees: Varies

Hours: 8 a.m. – 4:30 p.m. M-F

Accessible to Persons with Disabilities: Y

Intake Procedure: Depends on Service

Geographic Area Served: El Paso County Court System

EL PASO COUNTY GENERAL ASSISTANCE

100 E. Yandell, El Paso, TX 79902

(915) 532-8850 Fax (915) 544-6259

301 S. Schutz Blvd 1, El Paso, TX 79907

(915) 859-4101 Fax (915) 859-4822

Service: Financial assistance for families with no income; Project Care-pay Utility bills for needy with no service; referral to other agencies.

Eligibility: No income; for Project CARE, must meet poverty guidelines.

Fees: No Fees.

Hours: M-F, 8:00 am - 4:00 pm.

Intake Procedure: Client walk-in, appointment, referral.

EL PASO COUNTY JUVENILE DRUG COURT – 409TH District Court

6400 Delta Dr. El Paso, TX 79905

(915) 849-2522 Fax (915) 849-2699

E-Mail: rmedina@epounty.com Rosie Medina

Service: Intensive substance abuse treatment, drug testing, supervision and judicial contact.

Eligibility: Post-adjudicated youth, ages 14-17

Fees: No fees

Hours: Not applicable

Intake Procedure:

Geographic Area Service: County

Other: Year round program

EL PASO DIABETES ASSOCIATION

1440 Miracle Way 2nd Floor, El Paso, TX 79925

(915) 532-6280 Fax (915) 598-3732

E-mail: smarquez@epda.cc

Web site www.epda.cc

Service: Diabetes screenings, presentations, specialized classes related to diabetes and weight control

Eligibility: Open

Fee: Fee for classes differ; \$30 for under 60 years old; \$15 for 60 years & over; glucose screening \$5; A1C \$20; cholesterol \$20

Hours: Mon-Fri, 8:30 a.m. – 4:30 p.m.

Intake Procedure: Pre-register & prepay for classes; walk-in for screenings.

Geographic Area Served: El Paso County & surrounding areas.

Other: Children's camps for teens & children between 6-12, 13-18 years of age

EL PASO FEDERATION OF FAMILIES

5304 El Paso Drive, El Paso, TX 79905

(915) 771-7363

E-mail: anmartinez@epcounty.com - Angelique Martinez

Service: Provide families with needed emotional and informational support. Advocating for children and families to receive needed supports and services. Educate families about their rights and the array of accessible high quality, family centered services available. The El Paso Federation of Families is a non-profit organization collaborating with schools, communities, governmental and private agencies and other advocacy organizations to achieve these ends.

Fee: none

Eligibility: Children and adolescents experiencing emotional, behavioral and/

Youth Initiative Program

or mental illness and their families.

Hours: 8:00-5:00 Mon.- Fri.

Accessible to Persons with Disabilities: Y

Intake Procedure: Walk-in or call-in basis

Geographic Area Served: El Paso County

EL PASO FIRE DEPARTMENT – FIRE PREVENTION DIVISION

8600 Montana, El Paso, TX 79925

(915) 771-1090 Fax (915) 771-1024

Service: Fire Safety presentations, fire extinguisher training, career day, fire evacuation/drills fire inspections.

Eligibility: All ages

Fees: Free if within working hours

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedure: 2 to 3 weeks notice

Geographic Area Served: City of El Paso

EL PASO FIRST HEALTH PLANS, INC.

2501 N. Mesa, El Paso, TX 79902

(915) 532-3778 Fax (915) 532-2877

Web site www.epfirst.com

Service: .CHIP, Medicaid, large & small group commercial insurance

Eligibility:

Fees: Varied

Hours: Mon-Fri 7 a.m – 7 p.m.

Intake Procedure: **Geographic Area Served:** El Paso County

EL PASO INDEPENDENT SCHOOL DISTRICT - PARENTAL INVOLVEMENT

6531 Boeing Dr., El Paso, TX 79925

(915) 779-4211 Fax (915) 771-1131

Email: afsegovi@episd.org Albert Segovia, Program Assistant

Web site: www.episd.org

Service: Monthly presentations on topics for parental involvement and various activities at each EPISD campus.

Eligibility: Parents of EPISD students

Fees: None

Hours: School session hours

Accessible to Persons with Disabilities: Y

Intake Procedure: Call for assistance or referral

Geographic Area Served: EPISD only

Other: Presentations in English and Spanish; also translate.

EL PASO LEGAL ASSISTANCE SOCIETY – See Texas RioGrande Legal Aid, Inc.

EL PASO MHMR – MENTAL HEALTH AND MENTAL RETARDATION

1600 Montana, El Paso, TX 79902

(915) 887-3410 Hotline: (915) 779-1800 Fax (915) 351-4705

Service: MH/MR issues; anger/defiance; parenting skills.

Fees: Sliding Fee Scale

Hours: M-F 8 a.m.-5 p.m. (intake 8 a.m.-4 p.m.)

Intake: intake 8 a.m.-4 p.m.

Other: For intake, parents will need to have with them: the child, proof of income; insurance or Medicaid; the child's social security card, and parent's picture I.D.

EL PASO MHMR - MENTAL HEALTH AND MENTAL RETARDATION/ChAMPS

Children & Adolescent Mental Health Program

8929 Viscount 2nd Floor, El Paso, TX 79925

(915) 629-2665 Hotline (915) 779-1800 Fax (915) 629-2680

Service: Provide one on one counseling for at-risk youth.
Fees: Sliding Fee Scale, minimal fee.
Hours: M-F, 8:00 am - 5:00 pm.
Intake: Caseworker or outreach worker referral.

EL PASO PARKS & RECREATION DEPARTMENT

#2 Civic Center Plaza, El Paso, TX 79901
(915) 541-4331 Fax: (915) 542-4355

Service: Leisure services, recreation centers for youth, seniors, multi-purpose center for handicapped; aquatics.
 Youth, Teen, Adult Sports: (915) 534-0254; Aquatics (915) 541-4594

Eligibility: N/A

Fees: Call for information.

Hours: Various; call.

Intake Procedure: Walk-in

EL PASO PARKS & RECREATION DEPARTMENT - NEIGHBORHOOD YOUTH OUTREACH PROGRAM

4001 Durazno, El Paso, TX 79915
(915) 544-9993 Fax (915) 533-6942

Service: Educational, social, cultural, leisure activities for youth.

Eligibility: Ages 7-16, live in the area, parental consent.

Fees: None.

Hours: School year: M-F, 2:30 p.m. - 6:30 p.m.; Summer: M-F, 1:00 p.m.- 4:00 pm.

Intake Procedure: Walk-ins at the various locations.

Other: Six locations throughout the City of El Paso.

EL PASO POLICE DEPARTMENT – HEADQUARTERS (915) 564-7000

Police Non-Emergency (915) 564-6900 / 832-4400

Central Regional Command Center	(915) 577-5000
Mission Valley Regional Command Center	(915) 872-3600
Northeast Regional Command Center	(915) 759-2000
Pebble Hills Regional Command Center	(915) 599-5500
Westside Regional Command Center	(915) 585-6000

Crimes Against Children	(915) 298-9600
Domestic Violence Prevention Unit	(915) 564-7365
Dispatch	(915) 564-6900 / 832-4400
Gang Unit	(915) 564-7149
Human Trafficking, to report	1-800-237-0797
Narc/Stash House	(915) 629-8600*
Safe Communities (traffic safety education)	(915) 564-7352
Victims Services Response Team (VSRT)	(915) 564-7045
Youth Initiative Program	(915) 298-9600

*To report Mon-Fri, 7:30 a.m.-5:30 pm. (recording after hours). Provide name, address, description of subject/associates; description of activities, vehicle/license plate number.

EL PASO PSYCHIATRIC CENTER

4615 Alameda Ave., El Paso, TX 79905
(915) 532-2202, 779-1800 24 hour crisis line Fax (915) 534-5587

Services: Mental health facility, crisis unit for adult and children.

Eligibility: Must be in crisis. No age limit.

Fees: Medicaid, private insurance, sliding fee scale.

Hours: 24 hours.

Intake: Emergency room walk-ins, referrals.

EL PASO REHABILITATION CENTER

**1101 E. Schuster, El Paso, TX 79902
(915) 544-8484 Fax (915) 496-0751**

Service: Program is designed to improve the capacity of the community to help children with special health care needs by providing education, training information, and networking opportunities to parents and caregivers to include the professionals who work with them.

Eligibility: N/A

Fees: Depending on the program.

Hours: Mon-Fri 8 a.m. – 5 p.m.

Intake Procedure: Call for information

Geographic Area Served: All areas

EL PASO STATE CENTER

**6700 Delta Drive, El Paso, TX 79905
(915) 782-6363 Fax (915) 782-6336**

E-mail: Stephanie.Ireland@dads.state.tx.us

Service: Mental Retardation residential program.

Eligibility: Call (915) 782-6329 for information.

Fees: Sliding Fee Scale, Medicare, Medicaid, and private Insurance.

EL PASO TATTOO REMOVAL PROGRAM

P.O. Box 3038, El Paso, Texas 79929

(915) 857-9435 ext. 17 – Benny Martinez, Texas Youth Commission Fax (915) 857-0689

(915) 564-7149 – Officer A. Sanchez, EPPD Gang Unit

Service: Removal of visible gang or cult related tattoo(s).

Eligibility: Must have gang related or occult tattoos that are visible such as neck up, shoulder down, and knee to ankle; others, board-approved only. Must be in good health, not have contagious disease(s). Clients under 18 years must be 6 months arrest-free and not pending any court proceedings. Clients 18 and above must be one year arrest-free and not pending any court proceedings. Adults must have a clean record for at least one year prior to submitting application; juveniles must have a clean record for at least 6 months prior to submitting application. Must not have any pending criminal charges. Will not accept sex offenders.

Fees: All approved clients pay \$75 per 3 medical removal treatments.

Hours: Removal sessions are the first Thursday of each month at 5 p.m. and the first Saturday of each month at 8 a.m. Treatments are performed at 5454 Gateway West, Office of Dr. Patrick Gomez.

Intake Procedure: Application, obtained at Crimes Against Children, 9600 Dyer, El Paso, TX 79924, (915) 298-9600. All Clients will have background check, tattoo(s) photographed and be interviewed by El Paso Police within 30 days.

Application may be dropped off at Police Headquarters 911 Raynor, Attn: Officer A. Sanchez or mailed to El Paso Tattoo Removal Program, P.O. Box 3038, El Paso, TX 79929.

Geographic Area Served: El Paso County residents 10 years and older; clients from other counties by board member approval.

Other: All client applications and medical files will be merged or combined in one file and secured under lock and key at place of medical treatment.

EI PASO YOUTH TENNIS CENTER

**4770 Woodrow Bean, El Paso, TX 79924
(915) 751-1181 Fax (915)751-4417**

Service: Provides recreational tennis programs for youth.

Eligibility: All youth from El Paso area.

Fees: 9 classes \$25/private lessons \$12/free play for youth & families

Hours: 8 a.m. – 9 p.m.

Geographic Area Served: El Paso area.

FAMILY SERVICES OF EL PASO

6040 Surety Drive, El Paso, TX 79905

(915) 781-9900 Fax (915) 781-9930

Service: Provide counseling in the areas of: relationships, child and adolescent problems, depression, anxiety, crime victims.

Eligibility: None

Fees: Sliding fee, insurance, Medicaid, CHIP

Hours: M-F, 8 a.m.- 8:00 p.m. or by appointment

Intake: Telephone call

Geographic Area Served: El Paso County

FORT BLISS ARMY COMMUNITY SERVICE

Bldg. 2494 Ricker Road, Fort Bliss, TX 79916

(915) 568-0768 Fax (915) 568-4357

Service: Army emergency relief, financial counseling, family member employment program, parenting classes, stress management, domestic violence awareness and education.

Eligibility: Military ID card holders

Fees: None

Hours: M – F 7:30 a.m. – 4:30 p.m.

Accessible to Persons with Disabilities Y

Intake Procedures: Walk-in or call-in basis

Geographic Area Served: West Texas and Southern New Mexico

FORT BLISS ARMY SUBSTANCE ABUSE PROGRAM

Bldg. 2438 Cassidy Road, Fort Bliss, TX 79916

(915) 568-1033

E-mail: Robert.guile@bliss.army.mil

Service: Substance abuse/alcohol prevention presentations. Red Ribbon Month presentations.

Eligibility: Open

Fees: None

Hours: M – F 7:30 a.m. – 4:30 p.m.

Intake Procedure: Call for presentation

Geographic Area Served: West Texas and Southern New Mexico

GIRL SCOUTS OF THE RIO GRANDE

9700 Girl Scout Way, El Paso, TX 79924

(915) 566-9433 Fax (915) 565-1500

Service: Informal, educational programming. Life Skills & values based program.

Eligibility: 5 yrs to 17 yrs (girls)

Fees: \$10 Registration

Hours: Varies by troop

Intake: Call in or walk-in registration

Geographic Area Served: West Texas & Southern New Mexico

GIRL SCOUTS OF THE RIO GRANDE - STUDIO 2B PROGRAM

9700 Girl Scout Way, El Paso, TX 79924

(915) 566-9433 Fax (915) 565-1500

Service: A safe place for girls to meet with adult volunteer advisors to help girls realize their full potential.

Eligibility: Girls, ages 11 - 17

Fees: \$10 per year (financial assistance available)

Hours: Set by each group

Intake Procedure: Registration with adult volunteer advisor.

Geographic Area Served: West Texas and Southern New Mexico

Other: Call and volunteer to be an adult advisor.

H.A.N.D.S. Helping All Neighbors Develop Self-Sufficiency

5304 El Paso Dr.

El Paso, TX 79905

(915) 772-4001 Fax (15) 772-4001

E-mail: hands5111@sbcglobal.net Irene Galindo

Service: Counseling, self-esteem rebuilding, anger management, coping skills, social skills rebuilding, parenting classes, to individuals released from prison, ail, on probation/parole, in substance abuse recovery, homeless or with mental health issues.

Eligibility: Anyone not arrested and or convicted of a sex-related offense.

Fees: None

Hours: Mon.-Fri., 8 a.m. – 5 p.m.

Intake Procedure: ID, conditions of parole/probation; letter if referral. By appointment only.

Geographic Area Served: El Paso County

Other: Other services include a food pantry and clothes closet. All services are provided based on client's individual needs. H.A.N.D.S. is an Access To Recovery (ATR) service provider.

HEALTH AND HUMAN SERVICES COMMISSION (HHSC) –State Office Bldg.

401 E. Franklin, Suite 450, El Paso, TX 79901

(915) 834-7500; TDD (915) 834-7501 Fax (915) 834-7522

Service: Financial, medical, social aid to Texans in need.

Eligibility: Varies by program (if eligible for TANF, all family members get Medicaid with it. If the family doesn't qualify for Medicaid based on the needs test, HHSC will assist with CHIP.

Fees: None.

Hours: M-F, 8 a.m. – 5 p.m.

Intake: Depends on programs.

Geographic Area Served: See zip codes below to apply for FOOD STAMPS, TANF, AND ADULT MEDICAID.

Canutillo Office, 6621 Doniphan (915) 877-3112; TDD 877-6154
Handles 79821, 79932, 79835

Eastside Office, 11295 Edgemere (915) 593-0272/TDD 629-3243
Handles 79936 & 79938

El Paso Drive Office, 5150 El Paso Dr. (915) 772-8383; TDD 775-4593
Handles 79901, 79905, 79906, 79916, 79918

Fabens Office, 206 SE Eighth St. (915) 764-3394; TDD 764-6028
Handles 79838, 79839, 79853

Lomaland Office, 1314 Lomaland (915) 595-6711; TDD 599-5293
Handles 79925, 79935

Lower Valley Office, 215 Padres (915) 859-9165; TDD 858-8385
Handles 79907

Midtown Office, 2300 E. Yandell (915) 534-7314; TDD 747-4509
Handles 79902, 79903, 79912, 79922, 79930

Mission Valley Office, 10640 North Loop Dr. (915) 851-1917; TDD 791-8698
Handles 79836, 79849, 79927, 79928

Mountain View Office, 7400 Diana (915) 759-7667; TDD 759-3498
Handles 79904, 79914, 79920, 79924, 79934, 79931

Riverside Office, 7904 Alameda (915) 858-9699; TDD 858-7799
Handles 79915

Children's Medicaid Center 1-866-543-7633 (1-866-KIDSMED).

Youth Initiative Program

CHIP Children's Health Insurance Program 1-800-647-6558 or (915) 351-6466.

Other: Aged & Disabled Medicaid, other services, applications & information: (915) 775-4591 or (915) 759-3536.
Websites: www.hhsc.state.tx.us www.txstars.net Canutillo Office, 6621 Doniphan (915) 877-3112; TDD 877-6154;

HOPE IS ON THE RISE

10764 Limas – administrative office

El Paso, TX 79935

Cesar F. Prieto, Executive Director

(915) 740-5439

E-mail: cfdav7@aol.com

Service: A community faith-based six-month program that provides youth offenders an opportunity to develop a trade or skill during their probationary period. Certified courses such as auto mechanics, masonry, refrigeration/air-conditioning, landscaping for males and cosmetology, sewing, culinary, for females. Transportation can be provided.

Eligibility: Juveniles, ages 10-16 (males & females); Young adults, ages 17 & 18 (males & females)

Fees: None

Hours: Mon.-Fri., 6-9 p.m.; Sat. 1-4 p.m.

Intake Procedure: Call for orientation.

Geographic Area Served: El Paso County

Other: Non-profit charter received January 2005.

HOUCHEN COMMUNITY CENTER

609 S. Tays, El Paso, TX 79901

(915) 533-6445 Fax (915) 532-7238

E-mail: houchendaycare@aol.com

Services: Kick boxing aerobics, weight lifting room, youth activities (karate) Los Duros Program, Las Mujeres Fuertes, & LIFT Program (Learning is Fun Today – after school tutoring (79901) zip code.

Eligibility: All; Los Duros: 5th graders to age 24; LIFT Program: K – 6th grade.

Fees: \$15 a year

Hours: 4 pm – 8 pm M-F (open gym), 6:15 - 8:15 T & TH (Los Duros), 6:15 pm – 8:15 pm M & W Las Mujeres Fuertes

Intake Procedure: Walk-in

Geographic Area Served: El Segundo Barrio and south central area. LIFT Program - K - 6th grade/79901 zip code

HOUSING AUTHORITY OF THE CITY OF EL PASO – COMMUNITY SERVICES

5300 E. Paisano, El Paso, TX 79905-2931

(915) 849-3826 Fax (915) 778-7864.

Service: Provide SAFE, Fun in-house (H.A.C.E.P.) sport league play; teach kids responsibility, different sports, respect.

Eligibility: Must be a Housing (public resident).

Fees: None

Hours: Mon – Fri 8 a.m. – 8 p.m.

Intake Procedure: Must be a public Housing Resident.

Geographic Area Served: City-wide (32 Housing Communities).

HOUSING AUTHORITY OF THE CITY OF EL PASO – YOUTH PREVENTION UNIVERAL (YPU) PROGRAM

5300 E. Paisano, El Paso, TX 79905-2931

(915) 849-3665 Fax (915) 849-3710

Service: Substance abuse prevention program for youth ages 11-14 years old. This program is offered throughout the Public Housing Complexes as an after school program utilizing the All Stars curriculum.

Eligibility: 11-14 years of age

Fees: None

Hours: 1 ½ hrs. twice a week, flexible schedule for approximately three months.

Intake Procedure: Please call 849-3665 for more information

Geographic Area Service: Public Housing Complexes only

IN SESSION

6044 Gateway East, Suite 611, El Paso, TX 79905

(915) 760-8999 Fax (915) 760-8998

E-mail dwells@elp.rr.com Denise L. Montalvo, LPC, NCC

Service: Crime victims, individual, family, and couple therapy. Play therapy. Counseling for all mental health issues.

Eligibility: All ages

Fees: Medicaid, private insurance, payment plans

Hours: By appointment Monday-Friday

Accessible to Persons with Disabilities: Y

Intake Procedure: Call Denise L. Montalvo for an appointment or to refer a client.

Geographic Area Served: El Paso County

INTERNATIONAL AIDS EMPOWERMENT

10525 Vista del Sol Suite 130, El Paso, TX 79925

(915) 590-2118 Fax (915) 590-2127

Services: Comprehensive, emotional support, referrals, counseling, confidential, bilingual, families, food & financial aid.

Eligibility: HIV positive; possible HIV; Referral

Fees: none

Hours: M-F, 10 a.m. – 4 p.m.

Intake Procedure: Varies

Geographic Area Served: El Paso/Juarez

Other: Clinics – Central (2 locations)

INTERNATIONAL BUSINESS COLLEGE

1155 N. Zaragoza, Suite 100, El Paso, TX 79907

(915) 859-0422 Fax (915) 859-4142

and

5700 Cromo Drive, El Paso, TX 79912

(915) 842-0422 Fax (915) 585-2584

Web site: www.ibcelpaso.edu

Services: Provide training in medical assistant, medical office administration, medical records & health information technician, administrative assistant, legal office administration, computerized accounting, and office technology.

Associates Degree in Business Administration offered at eastside location. GED classes available. Financial aid available to those who qualify. Job placement assistance provided. Day and evening classes available.

Eligibility: 17 and older.

Fees: Tuition varies with length of program; financial aid is available.

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedure: Walk-in and by appointment

Geographic Area Served: El Paso County

Other: Two locations/Associates Degree in Business Administration offered at eastside location.

JEWISH COMMUNITY CENTER

405 Wallenberg Dr. 79912

(915) 584-4437 Fax (915) 584-0243

Service: Cultural, recreational, health services, early childhood education, financial assistance for needy families, summer teenage swim league and daycare from 18 months to kindergarten

Fees: Sliding fee scale

Hours:

Intake Procedure: Call or visit

Geographic Area Served:

JEWISH FAMILY & CHILDREN SERVICE

401 Wallenberg, El Paso, TX 79912

(915) 581-3256 Fax (915) 833-5743

Service: Family & child counseling; parenting classes, marital enrichment classes, child abuse treatment groups,

Youth Initiative Program

adolescent groups, services to aging; assess Jewish elderly for housing; diagnostic, treatment services, more. Also has Word of Life, which provides counseling, a teen/youth ministry including bible study, prayer for teens, food and fun on Friday meetings at 7 p.m.; transportation provided.

Eligibility: N/A.

Fees: Sliding Scale Fee.

Hours: M-W-Th, 9 a.m. – 5 p.m.; Tues, 9 a.m. – 8 p.m., Fri., 9 a.m. – 4 p.m..8:30 am to 5:00 pm.

Intake Procedure: Phone; appointment & referral preferred.

JUVENILE PROBATION DEPARTMENT

6400 Delta, El Paso, TX 79905

(915) 849-2500 Fax (915) 849-2577

Service: Prevention/Intervention, Substance abuse presentations.

Eligibility: Ages 10-17

Fees: None

Accessible to Persons with Disabilities: Y

Hours: Varies

Geographic Area Served: El Paso County

JUVENILE PROBATION DEPARTMENT – COMMUNITY SERVICE PROGRAM

6400 Delta, El Paso, TX 79905

(915) 849-2500 Ext. 2569 Fax (915) 849-2003

Service: Provide community services to non-profit organizations, such as parks & recreation, govt., hospitals, health & social service agencies, faith/church, schools, civic, libraries; clean-up projects (parks, schools, community; church); assist persons with disabilities/Senior Citizens Centers; event set-ups; assist with other organizations' community service projects, and more.

Eligibility: All non-profits only.

Fees: None

Accessible to Persons with Disabilities: Y

Hours: After school & on Saturday

Intake: Call or e-mail

Geographic Area Served: El Paso County

Other: The community is requested to use this program; youth, ages 10-17, give service hours to the community, and they get the opportunity to learn more about their community.

JUVENILE PROBATION DEPARTMENT – PROJECT LIBERTAD

6400 Delta, El Paso, TX 79905

(915) 849-2558 Fax (915) 849-2577

E-mail: www.elpasocounty.com

Services: Screening and referral to various programs, i.e., Ropes Course, the Drug Offender Program, Minors in Possession and treatment and counseling, if necessary

Eligibility: Ages 10-17 & resident of El Paso

Fees: None

Hours: M-F, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

Intake Procedure: Call our office to schedule an appointment, must be accompanied by parent or legal guardian.

Geographic Area Served: El Paso

LA POSADA HOME, INC.

1020 N. Campbell, El Paso, TX 79902

(915) 544-4595 Fax (915) 544-2373

Service: Transitional shelter for women and their dependent children

Eligibility: No history of arson

Fee: None

Hours: 24 hrs/7 days week

Intake Procedure: Interview with a caseworker

Geographic Area Served: Open

LAS AMERICAS IMMIGRANT ADVOCACY CENTER

106 E. Yandell, El Paso, TX 79902

(915) 544-5126 Fax (915) 544-4041

Web site www.las-americas.org

Service: Immigration, Unaccompanied undocumented minors, immigrant women's empowerment group for victims of domestic violence, political Asylum, detained juveniles.

Eligibility:

Fees: None

Hours: M-F, 9:00 a.m. to 5:00 p.m.

Intake Procedure: Appointment

Geographic Area Served: El Paso and surrounding counties

Other: We also have a community organizing group for women, Poder De Las Mujer, and ESL classes.

LEE AND BEULAH MOORE CHILDREN'S HOME

1100 Cliff Drive, El Paso, TX 79902

(915) 544-8777; After hrs. line: (915) 497-6605 Fax: (915) 532-1368

Web site www.leemoor.org

Services Residential foster care for children; unwed mother counseling; licensed adoption agency; in-home counseling for children and parents; many services for troubled and displaced children and their families.

Eligibility: Age 0-18, legal resident of U.S.

Fees: Sliding Scale fee.

Hours: M-F, 8:00 am - 5:00 pm.

Intake: Worker/Client phone, some walk-in, and more.

Geographic Area Served:

LOVE OF LIFE PREGNANCY CENTER

8888 Dyer. Suite 315, El Paso, TX 79924

(915) 755-1222 Fax (915) 751-3349

Services: Free pregnancy test, prenatal class, parenting (parenting awareness, time management, budgeting), N.O.T., "Life Hurts/God Heals", a 13 week program for 7th-12th grade girls, women's arts/crafts & life skills class, youth & Bible club, court mandated tobacco/parenting classes, counseling, mentoring, and community service hours.

Eligibility: Pregnant teens, teen parents and families up until the youngest child reaches the fifth birthday.

Fees: court mandated parenting class \$25.

Hours: Tues-Wed-Fri, 12-6 p.m.; Thurs, 1:30-6 p.m.; Sat. 1-3 p.m.

Intake Procedure: Fill out intake form.

Accessible to Persons with Disabilities: Y

Geographic Area Served: El Paso and neighboring towns, Juarez

Other: 501 (c3) non-profit tax exempt, faith based. No paid staff; volunteers and mentors are needed.

LUTHERAN SOCIAL SERVICES

5959 Gateway West, Suite 244, El Paso, TX, 79925

(915) 598-5410 Fax (915) 598-6220

E-mail: gwaring@lss.org Gerriane Waring, LBSW

Web site: www.lss.org

Services: Foster care, adoption, birthparent counseling.

Eligibility: Resident

Fees: None to birthparent/sliding fee scale to adoptive parents.

Hours: M-F, 8: 30 a.m. – 5 p.m.

Intake Procedure: Referral, walk-in, appointment preferred.

Geographic Area Served: El Paso

Service: Unplanned Pregnancy Services (UPS) provides unplanned pregnancy for women in crisis pregnancy; provides services to families desiring to adopt; Families can adopt from the state-managed care system or from the private Domestic Adoption Program with Lutheran Social Services.

Eligibility: Determined on a case by case basis.

Youth Initiative Program

Fees: Through the Domestic Adoption Program fees are based on income. In the UPS program there is no fee, nor in the State-managed care program.

Hours: 8:30 a.m. to 5:00 -m.

Accessible to Persons with Disabilities Y

Intake Procedure: By Appointment only

Geographic Area Served: El Paso area and Texas

MIRACLE LEAGUE OF EL PASO

1312 Morgan Marie, El Paso, TX 79936

(915) 872-9249 Fax (915) 872-8549

E-mail: sandieelp@aol.com Sandie Sparks Olivar

Web site: miracleleagueofelpaso.org

Services: Provides opportunity for children with any physical and/or mental disability to play baseball.

Eligibility: Age 3 & older

Accessible to Persons with Disabilities: Y

Fees: \$35 registration; player scholarship available

Hours: 9 a.m. – 4 p.m. Saturdays

Intake Procedure: Online registration form or mail to above address

Geographic Area Served: El Paso, Juarez, and surrounding communities

MAXIMUS

221 N. Kansas Ste 600, El Paso, TX 79901

(915) 544-1962 Fax (915) 544-1519

E-mail: leticiaalva@maximus.com or RudyRivera@maximus.com

Services: Enrollment and Educational services to Medicaid eligible clients.

Eligibility: Medicaid

Accessible to Persons with Disabilities: Y

Fees: None

Hours: 8:00 – 5:00 M-F

Intake Procedure: Outreach to Medicaid eligibles – to include pregnant women and children

Geographic Area Served: El Paso, Hudspeth, Culberson counties

MONTWOOD WELLNESS CENTER, TEXAS TECH DEPT. OF PEDIATRICS

11950 Bob Mitchell Drive, El Paso, TX 79936

(915) 856-5760 Fax (915) 856-5768

Services: Provides well child check-ups 0-19, sick visit (Immunizations by appt).

Eligibility: 0-19 yrs.

Fees: Medicaid, insurance, discount programs, self pay. Please call the center to verify coverage.

Hours: 8 a.m. - 6 p.m.

Intake Procedure: Call for appointments and walk-ins

Geographic Area Served: El Paso County Area

MOTHERS AGAINST DRUNK DRIVING (MADD)

6070 Gateway East Suite 217, El Paso, TX 79905

(915) 779-1987 Fax (915) 779-2084

Web site www.madd.org/tx

E-mail: madd@elp.rr.com

Services: Victim services, activism, education

Eligibility: Victims of alcohol-related crashes

Fees: None

Hours: M-F 8 a.m. – 5 p.m.

Intake Procedure: Office visit

Geographic Area Served: El Paso District Chapter (El Paso, Hudspeth, Culberson, Jeff Davis, Presidio, and Brewster)

MOTIVATION EDUCATION AND TRAINING, INC. (MET)

1359 Lomaland Dr. Room 701, El Paso, TX 79935

Youth Initiative Program

(915) 598-9071 Fax (915) 598-2967

E-mail: met09@htg.net

Service: Migrant and seasonal agriculture workers and family members. Employment, classroom training, work experience training. On-The-Job training.

Eligibility: Agricultural worker and dependents

Fees: None

Hours: M-F 8:00 a.m. - 4:30 p.m.

Intake Procedure: Approximately 2 ½ hours.

Geographic Area Served: El Paso County and surrounding area.

Other: MET provides services in twelve other offices in Texas, four offices in Louisiana, four offices in Minnesota and two offices in North Dakota.

N.A.P.M. EL PASO, INC.

P.O. Box 971806, El Paso, TX 79997-1806

(915) 581-8954

Service: Free membership, educational and training opportunities to full time college students.

Eligibility: Full time college students.

Fees: Free for college students in the business area.

Hours: Monthly meetings plus seminar and study group events.

Intake Procedure: Contact membership chair person and/or academic advisor.

Geographic Area Served: El Paso/Las Cruces/Juarez Mexico

NATIONAL SUICIDE PREVENTION LIFELINE

1-800-273-TALK (8255)

TTY 1-800-799 4TTY (4889)

Web site: www.suicidepreventionlifeline.org

Service: Provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available crisis center in their area - suicidal prevention and intervention services through a toll-free telephone number.

Eligibility: N/A

Fees: None

Hours: 24/7

Intake Procedure: N/A

Geographic Area Served: Nationally

Other: This is the only national suicide prevention and intervention telephone resource funded by the Federal Government. It is a network of local crisis centers providing suicide prevention and intervention services through a toll-free telephone number.

NEW BEGINNINGS OF TEXAS, INC.

2115 E. Yandell Dr., El Paso, TX 79903

(915) 838-0492 Fax (915) 532-0020

Service: Drop out recovery, truancy and gang prevention/intervention

Eligibility: EPISD students only in: Bowie & Irvin high schools and Bassett, Charles, Cordova, Guillen, Henderson, MacArthur, Magoffin, Morehead, Nolan Richardson, Terrace Hills, and Wiggs middle schools.

Fees: None

Hours: 8:00 a.m. - 5:00 p.m. (M-F)

Intake: School referral

Geographic Area Served: all EPISD students only

NEW BEGINNINGS OUTPATIENT SERVICES, INC.

6044 Gateway East Suite 610, El Paso, TX 79905

(915) 771-0990, Fax (915) 771-0991

Service: Adolescent substance use counseling; Adult substance use counseling; drug prevention children & adolescents; gambling Counseling.

Eligibility:

Fees: Medicaid, Private Insurance, Flexible payment plans
Hours: M-F, 9 a.m. – 8 p.m.; Sat., 9 a.m. – 2 p.m.
Intake Procedure: Call for appointment
Geographic Area Served: El Paso & County

OFFICE OF THE ATTORNEY GENERAL CRIME VICTIMS SERVICES

401 E. Franklin, Suite 530
El Paso, TX 79901
(915) 834-5815 Fax (915) 834-5825
1-800-983-9933

Service: Provide pamphlets, brochures, training, seminars, presentations regarding crime victims, consumer fraud, and child abuse, and financial assistance to victims of violent crime.

Eligibility: Anyone who lives in the U.S. or Texas.

Fees: None

Hours: M-F, 8 a.m. to 5 p.m. (office); anytime for training events.

Intake Procedure: Through law enforcement

Geographic Area Served: West Texas

Other: Citizenship is not a requirement.

OPPORTUNITY CENTER FOR THE HOMELESS, Emergency Night Service

1208 Myrtle Avenue, El Paso, TX 79901
(915) 577-0069 Fax (915) 544-2459

Service: The Opportunity Center operated the Emergency Shelter Program for homeless men and women. The center also operates the Day Resource Center program which offered a variety of services to include clothing closet, meal program, showers and case management.

Eligibility: Must be homeless

Fees: None

Accessible to Persons with Disabilities: Y

Hours: Day Resource Center (Agency Programs) Monday- Friday 8-5, Emergency Night Shelter Monday-Sunday 5pm to 6am; ay Resource Center open 24 hours a day for refuge for the homeless

Intake Procedure: Client must complete application and intake packet for night shelter and agency services.

Geographic Area Served: El Paso County

OUTREACH HEALTH SERVICES

10501 Gateway West, Bldg. 12 Suite 101, El Paso, TX 79925
(915) 595-8729 Fax (915) 595-6781

E-mail: evab@outreachhealth.com **Eva Becerra**

Service: Skilled Nursing – Providers Services, Adult Day Care-Pediatrics

Eligibility: Medicare & Medicaid

Accessible to Persons with Disabilities: Y

Fees: Variable

Hours: 8:00 am – 5:00 pm

Intake Procedure: Call (915) 774-0271

Geographic Area Served: 7 Counties (Brewster, Culberson, El Paso, Hudspeth, Jeff, Davis, Presidio)

PASO DEL NORTE FOOD BANK

300 S. Ochoa St. 79901
(915) 544-5592 Fax (915) 544-1775

Service: Food items

Eligibility: Need (letter of referral)

Fees: None

Hours: Distributions on Mon., Tues., & Thurs., from 2-4 p.m.

Intake Procedure: Food bank – need letter of referral from social service agency or counselor, social security number, and picture I.D.

PLANNED PARENTHOOD CENTER OF EL PASO

1801 Wyoming, Suite 202, El Paso, TX 79902

(915) 544-8195 Fax (915) 544-8377

Service: Specialized sexuality education & prevention programs: Human sexuality; abstinence education; Birth control methods; HIV/AIDS education & prevention; Sexually transmitted diseases; Sexual identity & diversity; Self-esteem & self-efficacy; How to talk to your kids about sex; Growth, development & puberty; Women's & men's health.

Gynecological exams including Pap tests, cervical cancer screening, screening and testing for sexually transmitted diseases, breast exams, screening for anemia and diabetes. Birth control services-all FDA approved methods and supplies. Emergency Contraception, counseling and education, HIV/AIDS testing, counseling and education. Colposcopy, cryotherapy and LEEP services-follow-up care for abnormal Pap tests; Mid-Life services for women-hormone replacement therapy, endometrial biopsies. Male Services – screening and treatment for sexually transmitted diseases, vasectomy surgery, education. Comprehensive Primary Health Care services for individuals with HIV/AIDS.

Eligibility: No eligibility requirements, everyone welcome.

Fees: Sliding fee scale based on family size and income. Accessible to Persons with Disabilities: Y

Hours: Most clinics open Monday-Saturday with evening hours available. Call for more information. Appointments preferred, walk-ins welcome.

Intake Procedure: Clients should bring proof of age, residence and income.

Geographic Area Served: El Paso County.

Other: Some reproductive health care services require parental consent for minors; call for more information.

PLANNED PARENTHOOD CENTER OF EL PASO - YOUNG FATHERS PROJECT

918 N. Oregon, El Paso, TX 79902

(915) 543-3062 Fax (915) 543-3206

Service: Support groups for young Fathers, classes for young Fathers, case mgmt, prevention education. Presentations

Eligibility: Young Fathers 14-25 yrs.

Fees: None

Intake Procedure: Per case basis

Geographic Area Served: El Paso, County & surrounding area.

Other: We take older fathers on a per case basis.

PREGNANCY HELP CENTER OF EL PASO

2301 N. Lee Trevino one block north of Hanks High School inside Vista Hills Church

(915) 591-1343 (24 hours)

Web site: www.pregnancyhcep.org

Services: Free pregnancy tests, pregnancy termination risk information, sexual health information, baby clothes, maternity clothes, and diapers (must attend a class first), parenting classes, pregnancy loss counseling, and much more

Eligibility: N/A

Fees: None

Hours: Beginning in January 2007: Mondays 4 p.m. – 8 p.m. (last pregnancy test at 7:30 p.m.)

Tues, Thurs, and Fridays: 9 a.m. – 5 p.m. (last pregnancy test at 4:30 p.m.)

Clothing Days:

1st and 3rd Mondays of the month: 6:45 p.m. to 7:30 p.m. (Class 6 p.m. – 6:45 p.m.)

1st and 3rd Tuesdays of the month: 9:30 a.m.– 10:15 a.m.(Class 10:15 -11:30a.m.)

Clients are required to attend a class and receive a voucher before receiving clothing, diapers, formula, maternity clothes...

Geographic Area Served: El Paso

Other: Peer to Peer abstinence presentations coming in the future

PREVENT BLINDNESS TEXAS – WEST TEXAS BRANCH

6044 Gateway East, Suite 220, El Paso, TX 79905

(915) 775-1200 Fax (915) 775-1201

Web site PB FARWESTTX@aol.com

Youth Initiative Program

Service: The mission of Prevent Blindness Texas is to prevent blindness, preserve sight and enhance and extend the vision life of all Texans. Programs to accomplish this include free vision screening (infants to adults), training and certification of vision screening volunteers, education programs and free eye exams and glasses to eligible clients.

Eligibility: To qualify for the free eye exams and glasses, the client must not have any insurance that will cover the expense and be within income guidelines. Call for details and applications.

Fees: None for the services.

Hours: Monday through Friday 8:00 am – 4:00 pm and by appointment.

Intake procedure: Application for eye exams/eyeglasses

Geographic Area Served: El Paso and surrounding counties.

Other: 80% of what a child learns is learned visually. Eye disorders and diseases can lead to delayed development in children and an inability to function productively in adults. Screening and follow up care can prevent loss of vision and resulting difficulties.

PROJECT ARRIBA (Advanced Retraining & Redevelopment Initiative in Border Areas)

1155 Westmoreland, Suite 235, El Paso, TX 79925

(915) 843-4055 Fax (915) 843-4078

Web site: www.projectarriba.org

E-mail: projectarriba.org

Service: To Provide long-term, high skilled training and case management services to eligible low income participants who require the occupational skills necessary to access jobs in hard to fill demand occupations that pay a living wage with benefits and a career path.

Eligibility: Call office for details

Fees: None

Hours: M –F, 8:00 am – 5 pm

Accessible to Persons with Disabilities: Y

Intake Procedure: Call for orientation dates

Geographic Area Served: El Paso County

PROJECT BRAVO-EL PASO COMMUNITY ACTION AGENCY

4838 Montana, El Paso, TX 79902 – administrative office

(915) 562-4100 Fax (915) 562-8952

Service: Help with electricity/gas bills; help with back rent or home mortgage payment more than 30 days in arrears (based on available funds); help with weatherizing home; adult education for G.E.D., ESL, and citizenship classes; job placement assistance; affordable rental apartments, youth empowerment services.

Eligibility: Based on needs assessment, income level

Fees: None

Hours: 8 a.m. – 5 p.m., M-F

Intake: Call office for target area locations

Geographic Area Served: El Paso County

Other: Est. 1965

PROJECT BRAVO-EL PASO COMMUNITY ACTION AGENCY- NICOTINE REPLACEMENT THERAPY

(NRT) - Patient Assistant Program (PAP)

4838 Montana, El Paso, TX 79902 - administrative office

(915) 562-4100 Fax (915) 562-8952

Service: Provide nicotine replacement therapy (NRT), the nicotrol inhaler and nicotrol NS.

Eligibility: Low income. Most Pharmaceutical Companies base income on the 2006 Federal Poverty Guideline, but some have higher income allowance. All interested clients are encouraged to go through the process; some cases with higher incomes are eligible based on several expenditures the client might have.

Fees: \$10.00 annual processing fee that covers all the medications the client needs.

Hours: 8 a.m. - 5 p.m., M-F

Intake: Call for appointment: 915-562-4100, ext. 107, Patient Assistance Program (PAP) Application Processing Center. The process takes about 2-6 weeks depending on the program. Once the client receives the medications they will receive a supply for three months. The client will need to renew their applications every three months.

Geographic Area Served: El Paso County

Youth Initiative Program

Other: The Patient Assistant Program (PAP) has been in operation since 2002. The medication is provided by U.S. Pharmaceutical Companies.

PROJECT VIDA

3607 Rivera, El Paso, TX 79905

(915) 533-7057 Fax (915) 533-7158

E-mail: bschlesinger.pv@tachc.org Bill Schlesinger

Service: Primary care health services, family planning, behavioral health service and counseling, micro-enterprise loans and technical assistance, after school, day care. Transitional living for homeless families, apartments for low and moderate income families.

Eligibility: Open

Fees: Varies with services. Sliding scale for health services; fees for child care; no fees for after school, monthly returnable deposit for transitional living center, rents for apartments, fees for loans but not for loan applications or technical assistance.

Hours: M – F, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

Intake Procedure: Registration

Geographic Area Served: El Paso area

REGION 19 ESC– HOMELESS PROGRAM

6611 Boeing Dr., El Paso, TX 79925

(915) 780-5338 Fax (915) 780-5016

Web site: www.esc.19.net

Service: Provides educational tutorial services for homeless students residing in six school districts in rural and urban areas of El Paso County. Ensures that all homeless students, particularly those residing in the targeted substandard subdivision known as "colonias", are able to enroll, attend and success in school.

Eligibility: Homeless students

Fees: None

Hours: 8 a.m. – 5 p.m., Mon - Fri

Intake Procedure: Phone contact

Geographic Area Served: El Paso & Hudspeth Counties

REGION 19 – MIGRANT EDUCATION PROGRAM

6611 Boeing Dr., El Paso, TX 79925

(915) 780-5315 Fax (915) 780-5016

E-mail: migrant@esc19.net

Service: The Migrant Program works collaboratively with school districts, as well as regional, state, and interstate agencies in an effort to provide high-quality academic and social opportunities for migrant students. Migrant staff serve as advocates for migrant students and design programs to help migratory students overcome education disruption, cultural and language barriers, social isolation, various health-related problems and other factors that inhibit the ability of migrant students to do well in school.

Eligibility: Assessment of eligibility done by trained recruiters to determine qualifications for program.

Fees: None

Intake Procedure: Call Hotline (915) 780-5309 or TX Hotline 1-800-234-8848

Geographic Area Served: El Paso and Hudspeth Counties.

RESCUE MISSION

1949 West Paisano, El Paso, TX 79922

(915) 532-2575 Fax (915) 532-2762

Service: Short term aid for needy; lodging & meals for 3 nights; clothing, household furnishing; 2 showers per day; food for needy when available. Assist in job placement; counseling, etc.

Eligibility: Need; any state

Fees: None.

Hours: 24 hours.

Intake Procedure: Referrals/walk-ins

Geographic Area Served:

SALVATION ARMY (THE) Administration Office
4300 E. Paisano, El Paso, TX 79905
(915) 544-9811 Fax (915) 544-7469

Services: Social services: Emergency food assistance; emergency shelter for families

Eligibility: Determined by need/some cases legal residency required.

Fees: None

Hours: Monday – Friday 9 a.m. – 4 p.m.

Intake Procedure: Appointment/ referral; walk-ins must bring ID, social security card/birth certificate & rent receipts verifying residency.

Geographic Area Served: El Paso County

Other: Senior Citizen Housing: 3926 Bliss Avenue.

Church Services: 4900 Hercules Avenue (915) 755-4168; Programs include youth, women's ministry, Bible study and Sunday morning worship activities (English & Spanish).

SALVATION ARMY (THE) TRANSITIONAL LIVING CENTER

1930 Bassett, El Paso, TX 79901
(915) 532-8498 Fax (915) 577-9892

Service: Transitional housing for families, with supportive services for all family members.

Eligibility: City residents, documented, homeless status

Fees: none/30% of income (adjusted)

Hours: 7 days a week 24 hour service

Intake Procedure: Referral, application, interview

Geographic Area Served: City of El Paso

SEXUAL TRAUMA & ASSAULT RESPONSE SERVICE (STARS)

710 N. Campbell, El Paso, TX 79902
(915) 533-7700 Fax (915) 533-6727

E-mail www.starelpaso.org

Service: Respond to all victims of sexual assault, to provide public education or awareness of sexual assault, free supportive counseling to victims of secondary victims.

Eligibility: Anyone

Fees: None

Hours: M-F 8:00 a.m. - 5:00 p.m.

Intake: Appointment

Geographic Area Served: El Paso and outlying areas

SIERRA CLUB, INNER CITY OUTINGS (I.C.O.)

348 Higley Circle, El Paso, TX 79928-6700
(915) 852-3011 Fax (915) 852-4688

E-mail: tmertig@earthlink.net

Web site www.ico.sierraclub.org/elpaso/pages/home.htm

Service: Environmental education for inner city youth and others who may lack the opportunity for experiences in nature, such as camping, canoeing, biking, fishing, and community service projects. I.C.O. is an outreach program of the Sierra Club and provides volunteer guides, lends equipment, and assists with the costs of activities.

Eligibility:

Fees: None

Hours: Mon - Fri 8:00 - 8:00

Accessible to person with disabilities Y

Contact Person: Ted Mertig, I.C.O. Coordinator

Intake Procedure: Outings for groups are formally approved at monthly steering committee meeting. Call for details.

Geographic Area Served: El Paso and outlying areas.

SIERRA TEEN HEALTH RESOURCE CENTER:

4717 Hondo Pass Ste F, El Paso, TX 79924

Hours: Mon - Fri 9:00 - 6:00

Phone: (915) 755-Teen (8336)

Fax: (915) 751-7599

110 Candelaria

Ysleta Health Clinic

Hours: Mon - Fri 8:00 - 5:00

Phone: (915) 859-8336

Fax: (915) 859-1784

710 E. Seventh St.

Armijo Rec Center

Hours: Mon - Fri 9:00 - 6:00

Phone: (915) 532-8336

Fax: (915) 532-8344

Service: Free Pregnancy test, physician referral, assistance with medicaid

process. Early prenatal intervention, ensuring well Mom - well baby.

Fees: None Accessible to person with disabilities Y

Intake Procedure: No appointment necessary

Geographic Area Served: El Paso County/New Mexico/Mexico

Other: Services not only for Teens/No solo para Adolescentes - for all Women/Para todas Mujeres

SOUTHWEST CHAPTER AUTISM SOCIETY OF AMERICA

1340 Murchison St., El Paso, TX 79902

(915) 772-9100 Fax (915) 313-0405

E-mail: www.swasa@sbcglobal.net

Web site: www.swasa.com

Service: Provide information and support for persons within the autism spectrum and their families.

Fees: None Accessible to person with disabilities N

Hours: Vary

Intake Procedure: Call for appointment

Geographic Area Served: El Paso County, Southern New Mexico, Juarez

SUPERIOR HEALTH PLAN

6070 Gateway East, El Paso, TX 7905

(915) 778-7835 Fax (915) 778-7776

E-mail: olares@centene.com Olaya Lares

Web site: Superiorhealthplan.com

Service: HMO for Star Program, managed care Medicaid and CHIP programs (for assistance in filling out application contact the Superior office).

Eligibility: Children and Adults in the need of medical services.

Fees: Based on income Accessible to Persons with Disabilities Y

Hours: Office hours Mon.-Fri., 8 a.m. – 5 p.m. (nurses available 24 hours)

Intake Procedure: For children use Medicaid hotline: 1-866-KIDSMED; for adults go to HHSC office (see Health and Human Services)

Geographic Area Served: El Paso, Culberson, Austin, San Antonio counties

TATTOO REMOVAL PROGRAM – SEE EL PASO TATTOO REMOVAL PROGRAM

TEXAS A & M UNIVERSITY COLONIAS PROGRAM

10400 Socorro Rd., El Paso, TX 79927

(915) 860-9528 or 1-888-PRC-TEXX Fax (915) 860-9573

E-mail: Susan Hernandez shernandez@archmail.tamu.edu

Service: Clearinghouse for distribution of literature related to alcohol, tobacco and other drugs; library of research material and videos; presentations.

Eligibility: Government, education, faith-based programs and general public.

Fees: All printed materials are free of charge; quantities from 25 – 250 available

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Visit site or call for appointment

Geographic Area Served: West Texas

TEXAS COOPERATIVE EXTENSION – 4-H

190 San Elizario Rd., Clint, TX P. O. Box 919 79836

(915) 851-2515 Fax (915) 851-5312

Web site: <http://elp.tamu.edu>

Service: Educational program for healthful choices about eating and exercise; developing healthy lifestyles and understanding the consequences of unhealthy decisions.

Eligibility: 3rd grade through age 19

Fees: None (some project areas may require an investment to get started)

Hours: Mon.-Fri. 8 a.m. – 5 p.m. (office)

Accessible to Persons with Disabilities Y

Intake Procedure: Contact Texas Cooperative Extension office at (915)851-2515 or fax to (915) 851-5312

Geographic Area Served: El Paso County

TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES (TDPRS)– See Child Protective Services

TEXAS DEPT. OF TRANSPORTATION - MEDICAL TRANSPORTATION PROGRAM

4201 Hondo Pass, El Paso, TX 79924

Toll free: 1-877-633-8747 Fax (915) 759-9088

E-mail: msaldan@dot.state.tx.us

Service: Transportation to medical appointments. May use Sun Metro Bus system within City of El Paso.

Eligibility: Current and eligible Medicaid benefits

Fee: None

Accessible to Persons with Disabilities Y

Hours: Mon-Fri, 8 a.m. – 5 p.m.

Intake Procedure: Call toll-free 1-877-633-8747 with a 48-hr. notice of appointment time.

Geographic Area Served: 36 counties of West Texas

Other: Van service available if Sun Metro bus system not available

TEXAS LION'S CAMP

5311 Hondo Pass, El Paso, TX 79924

(915) 757-6566 Fax (915) 755-3413

Service: Camp for handicapped & diabetic children; transportation included.

Eligibility: Texas residents

Fee: None

Accessible to Persons with Disabilities: Y

Intake Procedure: Call "Pat" for application and information, 757-6566

Geographic Area Served: Texas

Other: Camp session for handicapped June 26, 2005 to July 2, 2005 and diabetes July 31 – August 6, 2005

TEXAS MEDICAL AND HEALTHCARE PARTNERSHIP (TMHP)

P.O. Box 204270 MC-C04, Austin, TX 78720-4270

(915) 779-2249 or (915) 921-0174 Fax (915) 779-2100 or (915) 921-1672

Youth Initiative Program

E-mail: Elizabeth.chavez@tmhp.com

Service: Serves clients with administered Medicaid (Texas Health Network). Provides health education and case management services.

Fee: None

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedure: Direct contact.

Geographic Area Served: El Paso until Sept. 06; Hudspeth, and Culberson counties

TEXAS NATIONAL GUARD COUNTER DRUG PROGRAM, DRUG DEMAND & REDUCTION

(located in the El Paso Police Department Youth Initiative Program, Crimes Against Children Section)

9600 Dyer, El Paso, TX 79924

(915) 298-9604 Fax (915)298-9808

Email: adrian.e.lopez@us.army.mil **SSgt. Adrian Lopez**

Service: Provide education in the dangers of abusing drugs, Alcohol & Tobacco. Provide educational pamphlets, power point presentations and photos of the typical drugs out in our streets.

Eligibility: School age children and adults

Fees: None

Hours: M-F 8 a.m. – 5 p.m.

Intake Procedure: Contact SSG Adrian Lopez; written request required for service outside of the geographic area listed below.

Geographic Area Served: all EPISD schools only

TEXAS RIO GRANDE LEGAL AID, INC.

1331 Texas Ave. El Paso, TX 79901

(915) 585-5100 Fax (915) 544-3789

Intake Toll Free Numbers: 1-866 988-9996 or 1-888-988-9996

Service: Legal assistance and guidance in civil matters to income-eligible El Pasoans

Eligibility: **Must be indigent.**

Fees: Call for information. Minimal fee.

Hours: Mon. – Thurs., 8 a.m. – 9 p.m.

Intake Procedure: Call for appointment.

Geographic Area Served:

Other: (formerly El Paso Legal Aid Assistance Society)

THINK COLLEGE NOW

EL PASO COLLABORATIVE FOR ACADEMIC EXCELLENCE

500 W. University, UTEP Education Building, Room 904, El Paso, TX 79968

(915) 747-8732 or 747-5778 Fax (915) 747-5144

E-mail: **Irma Montoya, Coordinator:** iimontoya@utep.edu

Service: Presentations to classrooms to encourage all students to enroll in the Recommended High School Program, or above, to graduate as Texas Scholars. Incentives and recognition: local employers, with school district personnel, work to ensure that students remain enrolled in the Recommended High School Program throughout high school.

Eligibility:

Hours: 8 a.m. – 5 p.m., Mon.-Fri.

Intake Procedure: Call office

Geographic Area Served:

THOMASON HOSPITAL, FAMILY PLANNING SERVICE

4824 Alberta, Suite 403, El Paso, TX 79905

(915) 532-5454 Fax (915) 521-7980

Service: Counseling, awareness, training, teen advisory board, prevention and presentations.

Eligibility: None

Fee: Income based

Youth Initiative Program

Hours: Mon.-Fri. 8 a.m. – 5 p.m.; Wed. 11 a.m. – 8 p.m.; Sat., 8 a.m. - noon

Intake: Referrals, walk-in.

Geographic Area Served: El Paso County

THOMASON HOSPITAL TRAUMA DEPARTMENT – OUTREACH, SCREENING ASSESSMENT AND REFERRAL PROGRAM (OSAR) and ACCESS to RECOVERY PROGRAM (ATR)

5959 Gateway West, Ste. 520, El Paso, TX 79925

(915) 521-7818 Fax (915) 521-7397

E-mail Michael Banegas at mbanegas@thomasoncares.org

Service: The OSAR Program offers free drug and alcohol screening, assessment, and referral; motivational counseling, crisis help line services; transportation provided to get to treatment.

The Access to Recovery (ATR) program is open to all probationers and drug court referrals with substance abuse problems. Treatment, recovery support, family therapy, GED, job placement assistance, child care, transportation to treatment and other services available.

Eligibility: Texas residents only

Fees: Free

Hours: Mon.-Friday, 8-5 p.m. and after hours if requested. Accessible to Persons with Disabilities: Y

Intake Procedure: Face to face assessments at the above address.

Geographic Area Served: El Paso County

Other: Crisis Help Line is available at 1-866-373-1253.

TOTAL QUALITY MANAGEMENT EDUCATION CENTER

2104 E. Yandell Ste. E-1, El Paso, TX 79903

(915) 532-3292 Fax (915) 532-3163

Service: Alcohol Awareness program for minors, tobacco awareness

Eligibility: Offenders and community welcome.

Fees: Alcohol Education \$25 (6 hrs) Tobacco Cessation \$39.00 (8 hrs.) Drugs \$55.00 (15 hrs.)

Hours: 9 a.m. – 5 p.m. (M-F).

Intake Procedure: Walk-in no appointment required for registration.

Geographic Area Served: El Paso County, Culberson, Brewster, Jeff Davis ad Presidio Counties.

TRINITY RECOVERY CENTER MEDICAL DETOX CENTER

6000 Welch, Suite A-2, El Paso, TX 79905

(915) 772-9111 Fax (915) 775-4646

Web site: www.homewardboundinc.org

Service: Detox facility for people with drug and alcohol addictions. Support services (Casa Vida de Salud) for dual diagnosis & indigent must be referred through Trinity Recovery.

Eligibility: Accepts patients who can't afford to pay, the underinsured, and those who can pay for treatment. Support services for dual diagnosis & indigent must be referred through Trinity Center.

Fee: Based on ability to pay

Hours: Admissions Mon.-Fri., 8 a.m. – 3 p.m.

Intake Procedure: Call-in preferred (may be placed on waiting list)

Geographic Area Served : Texas residents (veterans)

UNIVERSITY OF TEXAS AT EL PASO (UTEP) STUDENT DEVELOPMENT CENTER

500 University, Union West, Room 106, El Paso, TX 79968

(915) 747-5670 Fax (915) 747-7400

Service: Health awareness

Eligibility: UTEP students/staff

Fees: Free

Hours: M-F, 8:00 a.m. - 5:00 p.m.

Intake: Walk-in

Geographic Area Served: El Paso University

UNIVERSITY OF TEXAS AT EL PASO (UTEP) -UPWARD BOUND PROGRAM

500 W. University, Graham Hall 208, El Paso, TX 79968

(915) 747-5149 Fax: (915) 747-8879

Website: <http://studentaffairs.utep.edu/upwardbound>

Service: Academic assistance to prepare for college, Saturday classes, counseling, college visits, and career awareness activities.

Eligibility: Low income high school students who will be the first in their families to potentially earn a bachelor's degree. Need to demonstrate academic need.

Fees: None

Hours: M-F, 8:00 a.m. - 5:00 p.m.

Intake Procedure: Application, interview with applicant and parent (s) & exam.

Geographic Area Served: El Paso ISD, Ysleta ISD, Anthony ISD, Canutillo ISD

UNITED NEIGHBORHOOD ORGANIZATION (UNO)

8660 Montana, Suite I, El Paso, TX 79915

(915) 775-1161 Fax (915) 775-1168

Service: Assist people who have been detained by immigration. Will not represent aliens in asylum or refugee cases.

Hours: M-F 8 a.m. – 5:30 p.m.; Sat. 9:30 a.m. - 12:30 p.m.

Intake: Walk-in

Fees: May charge a nominal fee

Geographic Area Served: El Paso, Odessa.

UPPER RIO GRANDE AT WORK YOUTH SERVICES – URG@WORK

5919 Brookhollow, El Paso, TX 79925

(915) 887-2124 Fax (915) 887-2306

Service: Tutoring, Study Skills, instruction leading to completion of secondary school, vocational training, alternative secondary school, adult mentoring, paid and un-paid work experience, leadership development, summer employment opportunities that are directly linked to academic and occupational learning, comprehensive guidance and counseling, support services., and follow-up services.

Eligibility: U.S. Citizen or eligible non-citizen, age 14 to 21 years of age time of application. If male, born on or after 1/1/60 must be registered with Selective Service, must meet economic guidelines established by the Texas workforce Commission.

Fees: None

Hours: M – F; 8 a.m. – 5 p.m.

Intake Procedure: Attend Orientation Wednesday 9:00 a.m. or 2:00 p.m. eligibility meeting will be determined. Certification Required.

Geographic Area Served: 6 County area-Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Presidio.

Other: Operates under the Workforce Investment Act, funded by the Upper Rio Grande Workforce Development Board.

UPPER RIO GRANDE COLLEGE TECH-PREP YOUTH CONSORTIUM

6611 Boeing, El Paso, TX 79925

(915) 780-6501 Fax (915) 780-6507

E-mail: techprep@esc19.net

Web site: www.careersprep.com

Service: College credit, student presentations on life skills and careers.

Eligibility: Everyone

Fees: None

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedure:

Geographic Area Served: El Paso & rural areas

UPPER RIO GRANDE WORKFORCE DEVELOPMENT BOARD

221 N. Kansas, Suite 1000, El Paso, TX 79901

(915) 772-2002 Fax (915) 351-2790

Youth Initiative Program

Service: The URGWDB is the Fiscal Agent for the workforce Investment Act (WIA) requirements. The mission of the Board is to provide skilled workers for employers and job opportunities for workers.

Eligibility: Everyone

Fees: None

Hours: M-F, 8:00 a.m. to 5:00 p.m.

Accessible to Persons with Disabilities Y

Intake Procedure: Via the one-stop centers and satellite offices.

Geographic Area Served: Counties of Brewster, Culberson, El Paso, Jeff Davis and Presidio and Hudspeth

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

National Customer Service Center

1-800-375-5283 (Hearing impaired TDD 1-800-767-1833)

International callers 1-785-330-1048

Web site www.uscis.gov

Service: File an application online, download free forms and instructions, check case status online, make appointment; find nearest local USCIS office; research family genealogy, or access more than 10,000 pages of information on immigration forms, practices, and policy.

U.S. POSTAL SERVICE – MAIN OFFICE

8401 Boeing Dr., El Paso, TX 79910-9995

Service: General delivery service; to receive mail when there is no resident address

Eligibility: No resident address

Fees: None

Hours: Regular postal service station hours

Intake Procedure: Present ID at U.S. Postal Service main office, 8401 Boeing, to set up for general mail delivery at any branch or contact the branch in requested delivery area.

Geographic Area Served: General information for all locations: 1-800-275-8777

VICTORY OUTREACH

1305 Rio Grande, El Paso, TX 79901

(915) 577-0004

Service: Rehabilitation of substance abusers and other troubled individuals. The home provides food, shelter and spiritual counseling.

Eligibility:

Fees: None

Hours: 24 hrs. per day/7 days per week

Intake Procedure: walk-in

Geographic Area Served: El Paso County

VOLAR CENTER FOR INDEPENDENT LIVING

8929 Viscount Blvd., Suite 101

El Paso, Texas 79925-5823

(915) 591-0800 Voice/TDD, Fax (915) 591-3506

E-mail: volar@volarcil.org

Web site: www.volarcil.org

Services: Individual & Systems Advocacy, Independent Living Skills Training, Peer Counseling, Information & Referral, Consumer Managed Personal Assistance Services, School Advocacy & Transition, Social Security Benefits Planning, Outreach Services, ADA Technical Consultation, Disability Etiquette & Sensitivity Training, Fair Housing Rights Information, Accessible & Affordable Housing Information, Employment Seeking Support Services, Fixed Route Training, Nursing Home Relocation Services, Introduction & Intermediate Computer Classes, Equipment Lending Closet.

Eligibility: Persons of all ages and all types of disabilities

Fees: None

Hours: 8:00 a.m. – 5:00 p.m.

Intake Procedure: Preferably call for intake appointment

Geographic Area Served: El Paso County

Other: Se habla Español

YSLETA INDEPENDENT SCHOOL DISTRICT – TEEN PARENT SERVICES

9600 Sims Dr.

El Paso, TX 79925

(915) 434-7244 Fax (915) 434-7233

E-mail: akell@yisd.net A. Luisa Kell

Web site: www.yisd.net

Service: Academic and social support services for teen parents pregnant, parent or in a parenting role.

Eligibility: Enrolled or in need of enrolling into any YISD school.

Fees: None

Hours: 8:00 a.m. – 4:30 p.m., Mon-Fri.

Intake Procedure: Individual interview at time of enrollment.

Geographic Area Served: YISD school district

Other: Program participation will assist with counseling, job readiness and career counseling, child care services, transportation, instruction in parenting knowledge and skills, assistance in obtaining services from government/community service organizations, and home instruction during maternity leave.

YSLETA LUTHERAN MISSION

301 S. Shutz

El Paso, TX 79907

(915) 858-2588 Fax (915) 858-2708

Service: Lunch program from 11:30 am – 1 pm; referral to various emergency food pantries, community services and has a thrift store. It has various programs, and hot lunches to all members of the community. Food pantry only available on Sundays after 11:30 am service.

Eligibility:

Fees:

Hours: Lunch 11:30 a.m. – 1 p.m.; food pantry on Sundays after 11:30 a.m.

Intake Procedure:

Geographic Area Served: Open

WEST TEXAS PARENT EDUCATION NETWORK (WT PEN)

1001 Main St. (Coordinating Office), Suite 804, Lubbock, TX 79401

(877) 762-1435 Toll free for parents Fax (806) 762-1628

E-Mail wtxpen19@sbcglobal.net Donna Allan

Web site www.Partnerstx.org

Service: Assistance: in preparing for an ARD/IEP meeting; understanding a child's record; preparing for mediation; record keeping & letter writing; Information & referral: on disabilities & challenging needs; education rights; special education services, local, regional, state and national resources, statewide membership organizations and parent support groups; Workshops: on parenting, educational rights, ARDs, and IEPs, positive behavioral supports, parent/professional partnerships.

Eligibility: Student with disability

Fee: None

Hours: 8-5, Daily

Accessible to Persons with Disabilities: Y

Intake Procedure: Call

Geographic Area Served: El Paso, Hudspeth counties

YWCA OF EL PASO - CHILDREN COPE WITH DIVORCE

1600 Brown St., El Paso, TX 79902

(915) 577-2530, ext. 478 Fax (915) 533-8132

Web site: www.ywcaelpaso.org (click on Coping with Divorce)

Service: Helping children cope with divorce, 4 hr/ parent education seminar, as required by the District and County Courts of El Paso.

Eligibility: Adults (no children permitted in class; no on-site child care)

Fee: \$35 each participant; \$15 each if filing with Texas RioGrande Legal Aid, Inc. and the El Paso Bar Association

Hours: M-F, 8 a.m. – 5 p.m.

Youth Initiative Program

Intake Procedure: For seminar dates and locations and to pre-register for a class, call the Children Cope with Divorce Coordinator at 577-2530, ext. 478.

YWCA OF EL PASO - PROJECT REDIRECTION

1918 Texas Ave., El Paso, TX 79901

(915) 533-2311 or 757-0306, ext 32 Fax (915) 757-0507

Service: Support for pregnant and parenting teens; vocational training, high school diploma or GED, health for mother and infant, life planning curriculum; daycare available at EPISD & YISD alternative school sites.

Eligibility: Pregnant or parenting teen.

Fees: None

Hours: M-F; 8 am - 5 pm

Intake Procedure: Appointment, home visits, school visits, etc.

Geographic Area Served: El Paso

YWCA OF EL PASO - PROJECT REDIRECTION

9135 Stahala, El Paso, TX 79924

(915) 757-0306 ext. 32 or Administration (915) 533-2311 ext. 255 Fax (915) 757-0507

Service: Assisting Pregnant and Parenting Teens in the El Paso Community. To provide service to enable clients to successfully graduate high school and have healthy children through self-sufficiency. We provide outreach, employability readiness training, support services with other agencies, and try to involve males as possible.

Eligibility: Ages 12-21

Fees: None

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Usually referred from area schools, clinics or hospitals, we contact potential client; make an appointment. Go over program, and enroll at that time. We make home visits, school visits or can arrange other places to meet.

Geographic Area Served: El Paso ISD, Socorro ISD, San Elizario and Fabens ISD (does not include Ysleta)

YWCA OF EL PASO - SARAH MCKNIGHT TRANSITIONAL LIVING CENTER

3700 Altura, El Paso, TX 79930

(915) 566-2762 Fax (915) 566-6262

Service: Designed to bridge the gap from emergency shelter to permanent housing for single women, with or without children. Provides money management, parenting, nutrition, assertiveness, managing conflict, children's programs, job development, supportive employment, group and individual counseling improve the participants' abilities to meet the challenge of independent living.

Eligibility: Must be a U.S. citizen, legal resident, female, homeless & at least 18 yrs. old or older.

Fees: 30% of total income or 10% of total gross income to be given back after completing program.

Hours: 24 hrs service.

Intake Procedure: waiting list

Geographic Area Served: El Paso and other areas.

Index may not all inclusive of all services provided by an agency.

Abuse:

Advocacy Center for the Children of El Paso
Alternatives Centre for Behavioral Health
Center Against Family Violence (CAFV)-Family Resource Center
Child Crisis Center
Child Crisis Center – Family Resource Distribution Center
Child Protective Services – Texas Dept. of Protective & Regulatory Services
Thomason Hospital Trauma Dept. – Outreach, Screening, Assessment and Referral Program/Access to Recovery
Trinity Recovery Center Medical Detox Center

Adoption:

El Paso Adoption Services, Inc.
Lee & Beulah Moore Home
Lutheran Social Services

After School Enrichment Program:

Central El Paso Community Organization (CEPCO)
El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program
Project VIDA

AIDS:

International AIDS Empowerment

Alcohol Awareness:

Alternatives Centre for Behavioral Health
Mothers Against Drunk Driving (MADD)
Fort Bliss Army Substance Abuse Program
Texas National Guard Counter Drug Program
Total Quality Management

Army Community Service:

Fort Bliss Army Community Service

Asthma:

American Lung Assoc.

Awareness Information:

Alternatives Centre for Behavioral Health
American Legion Law Enforcement Post 74 – drug/suicide prevention
Fort Bliss Army Substance Abuse Program
Juvenile Probation Department – Project Libertad
Mothers Against Drunk Driving (MADD)
Planned Parenthood Center of El Paso
Texas A & M University Colonias Program
Thomason Hospital, Family Planning Service
University of Texas at El Paso (UTEP) Student Development Center

Camp for Handicapped & Diabetic Children:

Texas Lion's Camp

Cancer:

American Cancer Society
Candlelighters

Chemical Dependence:

Abundant Living Faith Center
Child Protective Services
Christ Miracle Church
Christian Home For Men
New Beginning Outpatient Services
Texas National Guard Counter Drug Program
Victory Outreach

Child Support:

Child Support Enforcement Division, Texas Attorney General
El Paso County Domestic Relations Office

CHIP:

El Paso First Health Plans, Inc.

Citizenship:

Diocesan Migrant and Refugee Services
Project Vida
U.S. Citizenship & Immigration Services

Civil Matters:

Texas Rio Grande Legal Aid

Clothing:

Assistance League of El Paso – Operation School Bell
Catholic Charities: St. Vincent de Paul Thrift Store
Christ Miracle Church
Opportunity Center

College:

El Paso Community College
University of Texas at El Paso (UTEP) Upward Bound Program
Upper Rio Grande at Work Youth Services
Upper Rio Grande4 College Tech-Prep Youth Consortium

Community Service:

Love of Life Center
Project VIDA
Ysleta Lutheran Mission

Counseling:

Catholic Charities – Counseling Services
Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)
Child Guidance Center
Child Protective Services;
Children's Grief Center
Christ Miracle Church
Communities in Schools
El Paso Federation of Families
Family Services of El Paso
In Session
Love of Life Center
New Beginning Outpatient Services
Thomason Hospital
Volar Center for Independent Living

CPR/First Aid Training:

American Red Cross – El Paso Area Chapter

Crime Victims Services:

Office of the Attorney General Crime Victims Services

Computer Classes:

Computer Labs, Inc.
International Business College
Volar Center for Independent Living

Custody Assistance:

Child Crisis Center – Family Visitation Center

Day Care:

Child Protective Services
Health & Human Services
Project VIDA
YWCA of El Paso

Deaf & Hearing Impaired:

El Paso Center of the Deaf and Hard of Hearing

Dental:

Centro San Vicente

Detoxification:

Trinity Recovery Center

Victory Outreach

Diabetes:

El Paso Diabetes Association

Texas Lion's Camp

Disabilities:

Advocacy, Incorporated

Community Options, Inc.

West Texas Parent Education Network (WT PEN)

Volar Center for Independent Living

Disaster Relief:

American Red Cross – El Paso Area Chapter

Divorce (coping for children):

YWCA of El Paso

Drop Out Prevention:

Center for Children – Services to At-Risk Youth (STAR)

Communities in Schools

New Beginnings of Texas

Think College Now

Volar Center for Independent Living

YWCA of El Paso

Drug Testing:

Aliviane

Confidential Drug Testing

Thomason Hospital Trauma Department – Outreach, Screening, Assessment, and Referral Program

Early Childhood Education:

Avance, Inc.

Region 19 - Headstart

Education:

El Paso Community College – Dual Credit Program

International Business College

Region 19 ESC

Think College Now – El Paso Collaborative for Academic Excellence

University of Texas at El Paso (UTEP) – Upward Bound Program

Employment Training:

Center for Employment Training

David L. Carrasco Job Corp

N.A.P.M. El Paso

Project Arriba (Advanced Retraining & Redevelopment Initiative in Border Areas)

Upper Rio Grande at Work Youth Services – URG@Work
Upper Rio Grande Workforce Development
YWCA of El Paso

English as a Second Language/ESL:

Avance, Inc.
Center for Children
El Paso Community College
Project Bravo – El Paso Community Action Agency

Family Violence Education:

Center Against Family Violence (CAFV) – Community Relations
El Paso Police Department – Headquarters – Domestic Violence Prevention Unit
Fort Bliss Army Community Center

Family Violence Shelter:

Center Against Family Violence (CAFV)

Family Violence Support:

Center Against Family Violence CAFV– Battering Intervention Intervention & Prevention Program
Center Against Family Violence CAFV – Family Resource Center
Fort Bliss Army Community Center

Financial Assistance:

American Legion Law Enforcement Post 74
Catholic Charities – St. Vincent de Paul Thrift Store Financial Aid
El Paso County General Assistance
Health and Human Services
Project Bravo – El Paso Community Action Agency

Fire Safety:

El Paso Fire Department – Fire Prevention Division

First Aid:

American Red Cross

Food:

Catholic Charities-Ladies of Charity Food Bank
Christ Miracle Mission
Health & Human Services
Paso Del Norte Food Bank
Project Vida
Salvation Army
Trinity First United Methodist Church, 801 N. Mesa; food distribution 1st & 3rd Sat. mo./ 8:30 – 11 a.m.zip codes 79902, 79912, 79922; take picture ID & proof of address (utility bill; NO rent receipts). 533-2674.
Ysleta Lutheran Mission

Foster Care:

Center for Children, Inc., El Paso
Lee & Beulah Moore Home
Lutheran Social Services

Furniture:

Catholic Charities – St. Vincent de Paul Thrift Store

Gang:

El Paso Police Department - Headquarter- Gang Unit
New Beginnings of Texas, Inc.

GED:

Avance, Inc.
Center for Children, Inc. – El Paso Families Project
David L. Carrasco Job Corp
El Paso Community College
Project Bravo
YWCA of El Paso

Grief:

Children's Grief Center of El Paso
Compassionate Friends

Health Center/Assistance:

Centro de Salud Familiar, La Fe
Centro San Vicente
Children's Miracle Network
Paso City-County Health District
Project VIDA
Sierra Teen Health
Superior Health Plan

Health Education:

Centro San Vicente
El Paso Rehabilitation Center
Health Organization Network
Texas Cooperative Extension
Texas Medical & Healthcare Partnership (TMHP)
UTEP Student Development Center

Health Plan/Providers Info.:

El Paso Community Voices
El Paso First Health Plans, Inc.
Superior Health Plan

Homeless:

El Paso Coalition for the Homeless
Opportunity Center
Region 19 (student tutorial)
Rescue Mission
Salvation Army
U.S. Postal Service (to receive mail)

Housing:

Christian Home for Men
Community and Human Development (Office of)
Project Vida
YWCA of El Paso – Sarah McKnight Transitional Living Center

Immigrant Assistance:

Annunciation House
Diocesan Migrant and Refugee Services
Las Americas Immigrant Advocacy
United Neighborhood Organization (UNO)

Juvenile Issues:

El Paso County Attorney's Office

Youth Initiative Program

Juvenile Probation Department
Thomason Hospital
Total Quality Management

Legal:

Texas Rio Grande Legal Aid, Inc.

Lifeguard:

American Red Cross

Laboratory:

Centro San Vicente

Life Skills:

Boys Scouts of America, Yucca Council
Community Solutions of El Paso, Inc.
Girl Scouts of the Rio Grande
Texas Cooperative Extension – 4-H Program
Volar Center for Independent Living

Literacy:

Center for Children

Lunch Program:

Ysleta Lutheran Mission

Medicaid:

El Paso First Health Plans
Maximus

Medical Care:

Centro San Vicente
Children's Miracle Network
El Paso Community Voices
Health and Human Services
Montwood Wellness Center

Mediation:

El Paso County Dispute Resolution Center

Mental Health:

Advocacy Incorporated
Casa Esperanza Activity & Learning Center
Center for Children – El Paso Families Project
Community Options (residential & employment);
El Paso County Attorney, Mental Health/Mental Retardation (MH/MR)Unit
El Paso MHMR; El Paso MHMR-ChAMPS
El Paso Psychiatric Center
El Paso Rehabilitation Center
El Paso State Center
National Suicide Prevention Lifeline: 1-800-273-TALK (8255)
Southwest Chapter Autism Society of America

Medical Transportation:

Texas Dept of Transportation – Medical Transportation Program

Mentors:

Big Brothers Big Sisters
Community Solutions of El Paso, Inc.
Love of Life Pregnancy Center
Child Crisis Center –A.M.O.R. de Ninos/Begin at Birth
Upper Rio Grande at Work Youth Services;

Migrant Services:

Diocesan Migrant and Refugee Services
Motivation Education and Training, Inc. (MET)
Region 19 – Migrant Education Program

Nuisance Numbers:

Animal Control – (915) 842-1000
Environmental Services - junked vehicles on private property; buildings not within city code, abandoned houses & buildings; overgrown vegetation; illegal businesses; illegal dumping (915) 541-4386 (illegal dumping for the county 1-888-635-7276)
Graffiti Removal (915) 621-6789
Health Department - nuisance complaints (915) 543-3551
Report smoking vehicles: 1-800-453-SMOG (7664) or www.smokingvehicle.org
Solid Waste Management – City property clean-up (915) 621-6700
Street Department – signs/street maintenance/easements/storm drains (915) 621-6750
Traffic flow & safety – 621-6870
Traffic or police emergencies only 24/7: 1-800-525-5555
Vector Control – (915) 594-1568

Nursing Assistance/Home:

Outreach Health Services
Volar Center for Independent Living

Parenting Education:

Center for Children
Child Crisis Center - Healthy Families
Child Crisis Center – A.M.O.R. De Niños
Child Crisis Center – Parenting Education
Child Protective Services (Texas Dept. of Protective & Regulatory Services)
El Paso Independent School District – Parental Involvement
Love of Life Pregnancy Center
Lutheran Social Services
Planned Parenthood
YWCA of El Paso

Pharmacy:

Centro San Vicente

Police:

El Paso Police Department

Pregnancy Assistance:

Child Crisis Center
Dame La Mano Crisis Pregnancy Center
El Paso Adoption Services
Lee & Beulah Moore Home
Love of Life Pregnancy Center
Pregnancy Help Center of El Paso
Sierra Teen Health Resource Center
Ysleta Independent School District – Teen Parent Services

YWCA of El Paso – Project Redirection

Recreation:

Boys & Girls Club of El Paso
Boys Scouts of America, Yucca Council
El Paso Parks & Recreation Department
El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program
El Paso Youth Tennis Center
Houchen Community Center
Housing Authority of the City of El Paso – Community Services
Jewish Community Center
Miracle League of El Paso
Sierra Club, Inner City Outings

Runaways:

Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)

Safe Place Program:

Center for Children, Inc., El Paso

School Clothes:

Assistance League of El Paso– Operation School Bell

Senior Citizens:

Bienvivir Senior Health Service
El Paso County Attorney's Office

Sex Education:

El Paso City-County Health District
Planned Parenthood
Thomason Hospital Family Planning Services

Sexual Trauma:

STARS/Sexual Trauma & Assault Response Service
Advocacy Center for the Children of El Paso

Shelter/Housing:

Annunciation House
Center for Children (teen mothers & families)
Child Crisis Center
Community & Human Development
El Paso Coalition for the Homeless
La Posada Home, Inc.;
Opportunity Center for the Homeless
Rescue Mission
Salvation Army
Salvation Army Transitional Living Center
YWCA of El Paso- Sarah McKnight Transitional Living Center

Social Work/Services:

Centro San Vicente
Health & Human Services
Project Bravo- El Paso Community Action Agency
Project VIDA; Volar Center for Independent Living

Substance Abuse:

Aliviane
Abundant Living Faith Center

Child Protective Services ;
Christ Miracle Church
Christian Home For Men
Housing Authority of the City of El Paso – YPU Program
New Beginnings Outpatient Services, Inc.
Texas National Guard Counter Drug Program
Victory Outreach

Support Groups/Support Services:

Alcoholics Anonymous
Child Crisis Center
Children's Grief Center of El Paso
Community Solutions of El Paso, Inc.
Compassionate Friends
El Paso Federation of Families
H.A.N.D.S. Helping All Neighbors Develop Self-Sufficiency
Health and Human Services System
Planned Parenthood Center of El Paso – Young Fathers Project

Tattoo Removal:

El Paso Tattoo Removal

Tennis:

El Paso Youth Tennis Center

Therapy:

El Paso Therapy Consultants

Thrift Store:

Ysleta Lutheran Mission

Tobacco:

American Lung Association of Texas Western Region
Centro San Vicente
Love of Life Center
Texas National Guard Counter Drug Program
Total Quality Management

Transportation:

Texas Dept. of Transportation – Medical Transportation Program

Vision Wellness:

Prevent Blindness Texas – West Texas Branch

Volunteers:

Juvenile Probation Department – Community Services Program

X-rays:

Centro San Vicente

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