

An Important Message About Obtaining Your Diabetic Medications And Supplies

Beginning **October 1, 2007**, diabetic medications and supplies will be covered under your **prescription drug benefit**. Common diabetic supplies include lancets, testing strips and syringes/needles. You can obtain supplies at any participating network retail pharmacy or through Medco By Mail, your plan's mail-order pharmacy service. Durable medical equipment and supplies such as but not limited to infusion pumps and related supplies are covered under your health plan as durable medical equipment and subject to the deductible and coinsurance provisions of the plan elected.

Follow these steps to get started:

*OPTION 1 --- After October 1, 2007 - **Obtain at local participating pharmacy*** - Ask your doctor for a new prescription (30 day or 90 day supply) and fill at a local participating pharmacy.

*OPTION 2 — After October 1, 2007 - **Mail in your prescription:***

Step 1: Ask your doctor for a new prescription for up to a 90 day supply, plus refills for up to 1 year (as appropriate). Make sure you have a 2-week supply on hand.

Step 2: You will receive a welcome packet from Medco the last week of September 2007. Mail the new prescription using the order form and envelope that's in your welcome packet. You can use e-check to have payments automatically deducted from your checking account. Or you can use AutoCharge to have payments automatically charged to the credit card of your choice. You can also pay for individual orders by money order, personal check, or credit card. For more information, visit **www.medco.com** or call Member Services, 1-800-711-0917, after 10/1/07.

Your medication will usually be delivered within 8 days after Medco By Mail receives your order.

*OPTION 3 — After October 1, 2007, have **your doctor fax your prescription to Medco By Mail:***

Step 1: Ask your doctor for a new prescription for up to a 90 day supply, plus refills for up to 1 year (as appropriate). Make sure you have a 2-week supply on hand.

Step 2: Provide your doctor with your Social Security number and your Aetna ID card and ask him or her to call **1 888 327-9791** for instructions on how to use the Medco fax service. You will be billed later.

Your medication will usually be delivered within 8 days after your doctor faxes the order.

Get the most out of your pharmacy benefit

Medco By Mail is a convenient way to purchase some maintenance prescriptions. You can receive your maintenance prescription drugs through Medco By Mail. We recommend that you talk to your doctor's office right away, in case your doctor asks you to schedule an appointment before writing a new prescription for you.

You can also visit Medco online after 10/01/07 at www.medco.com to compare costs and coverage for brand-name and generic drugs through Medco By Mail and at a participating retail pharmacy. If you are a first-time visitor to the site, take a minute to register. Please remember to have your social security number handy when you register to enter under member number/subscriber ID.