

The time is yours!

Aetna Navigator™ Member Website

Let's face it...life doesn't have a pause

button. Often, you can't get to the really important things until after the day is done. Or before it starts. Either way, Aetna Navigator has you covered!

As an Aetna[‡] Flexible Spending Account (FSA) member, you can take full advantage of our interactive website to quickly handle many details of your account:

- Need to check your FSA account balance?
- Want to view or download an Explanation of Payment?
- Need to see if a claim has been processed?

You can do it all online, 24 hours a day, 7 days a week.

Aetna Navigator helps you make the most of your FSA

- Check your FSA claims
- Enroll, change or cancel direct deposit and streamline FSA features*
- Get details for claims submissions and payments — even download your complete claims data to a spreadsheet on your PC

- Look up claims submission deadlines
- Request e-mail alerts when there is a new Explanation of Payment (EOP) to view online
- Turn off paper delivery of your EOPs, if you have direct deposit
- Use the FSA Advisor tool to project savings
- See the IRS list of approved items for FSA reimbursement
- Print standard Aetna forms
- Contact Aetna Member Services
- Review and print your handy Basic Health History Report — a summary of your health-related activities such as doctor visits, medical tests, treatments and prescriptions
- Link to credible health information on the Web

Visit your personalized health and benefits web page anytime, 24/7.



*If offered by your plan.

[‡]Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of California Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc., Aetna Health Insurance Company of New York, Corporate Health Insurance Company and/or Aetna Life Insurance Company.

We want you to know[®]



**For more about
Aetna Navigator,
contact your
employer.**

It's easy to get started

- Go to www.aetna.com and click on "Aetna Navigator"
- Then click on "Register Now"
- Fill in the requested information to show that you're an Aetna member
- Select a user name, password and security phrase

That's it! When your registration is complete, you'll be able to use all the features of Aetna Navigator.

Need help signing up? Click on "About Registration." Or, get personal registration assistance toll free, Monday-Friday, 7:00 a.m. till 9:00 p.m., Eastern Time. Call 1-800-225-3375.



Policy forms issued in Oklahoma include: HMO/OK COC-4 09/02, HMO/OK GA-3 11/01, CHI/OK GP-3 02/02, CHI/OK INSCT-4 01/02, GR-23 and/or GR-29.

If you need this material translated into another language, please call Member Services at 1-888-98-AETNA (1-888-982-3862).

Si usted necesita este documento en otro idioma, por favor llame a Servicios al Miembro al 1-888-98-AETNA (1-888-982-3862).

While this material is believed to be accurate as of the print date, it is subject to change.