

What benefits does the City offer employees/retirees?

The City of El Paso offers medical benefits, dental insurance, vision insurance, life insurance and disability insurance. Employees can also participate in a deferred compensation program (457), flexible medical and dependent care spending account and discounted membership in EP Fitness through payroll deductions. Eligible employees also participate in the City of El Paso Pension Plan. The following is a listing of the different benefit vendors and links to their websites:

Medical Coverage	Aetna
Pharmacy Benefits	Medco
Dental Insurance	Concordia Dental
	Safeguard Dental
Vision Insurance	Block Vision
Life Insurance	ING Life Insurance
Disability Insurance	UNUM
457 Deferred Compensation Plan	ING
Flexible Spending Accounts	Aetna
Fitness Membership	EP Fitness

Do employees receive some type of medical ID card?

After enrollment in the medical plan, employees will receive an Aetna ID card(s) that contains their Aetna ID number and Medco information.

Where can an employee find information on the medical plan?

A medical booklet and summary of coverage is provided on the [City's](#) website.

Where can an employee find a listing of in-network medical providers?

A listing of in-network medical providers can be found on the [Aetna](#) website. Click on the "Find a Doctor..." on the left-hand side and enter the information requested. When prompted for a Plan, enter "Aetna Choice Plan POS II (Open Access)". Employees can also call Aetna Member Services at 1-877-800-8682 to request information on in-network medical providers.

If I leave employment with the City, can I continue with the benefits?

If you retire from the City, you may elect to be covered under the City of El Paso's Retiree Health Benefit Plan. If you separate from City service for any other reason, you may elect to continue your benefits under COBRA. All employees that terminate their employment with the City will receive COBRA information directly from Aetna after their termination date.

Where can employees go if they have any benefit questions?

The links to the different vendors have customer service numbers where they can call if they have any questions. They can also contact Insurance & Benefits at 541-4208 for assistance.