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**NEWS
RELEASE**

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City of El Paso Celebrates National 2-1-1 Day

El Paso, Texas— The City of El Paso Department of Public Health is celebrating National 2-1-1 Day by recognizing the people that provide the life-enhancing services at 2-1-1 call centers during a daylong recognition on Saturday, February 11, 2023.

2-1-1 Texas Rio Grande Area Information Center is the region's free, confidential, multilingual information and referral call center.

Residents may dial 2-1-1 to receive 24/7 live assistance connecting them with community and health resources such as: financial assistance, food, shelter, childcare, employment opportunities, disaster services, transportation, senior care, suicide prevention and so much more.

"The 2-1-1 Texas Rio Grande Area Information Center serves as a helpline for residents throughout the region in need of guidance and referrals for critical services and basic needs," said Joy D. Leos, Health Training & Promotions Manager. "Our team provides information and referral services 24 hours a day, 7 days a week, 365 days a year. Our Call Specialists lead with compassion and patience and have a heart of service for our community. We celebrate them, and all of their hard work on 2-1-1 Day."

Annually, 2-1-1 Texas Rio Grande Area Information Center responds to over 60,000 resident calls receiving assistance on various topics such as food pantries, career services, after-school programs, affordable childcare, counseling services, medical and mental health assistance, eldercare, housing assistance, disaster relief, and many other state and local resources.

Individuals are encouraged to use this service to receive assistance and information on a variety of needs.

For more information, visit EPHealth.com or call 2-1-1. For individuals without a Texas phone number, 2-1-1 can be reached by calling 1-877-541-7905.

[211 PSA](#)

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Promoting **Transparent & Consistent Communication**
Among All Members of the Community

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