WELCOME!

The city of El Paso offers you a convenient way to manage your inspections.

The Interactive Voice Response (IVR) system allows you to fulfill many of your inspection needs. You can use the system **24 hours a day, 7 days a week, 365 days a year** to accomplish many tasks:

- Schedule an inspection
- Reschedule an inspection
- Cancel an inspection

• Obtain inspection results If you have any questions, live representatives can be reached by calling 915-212-0104

Monday through Thursday Lobby Hours: 8:00am - 5:00pm Call Center Hours: 7:00am - 5:00pm Friday

Lobby Hours: 8:00am -11:00am Call Center Hours: 7:00am - 11:00am





811 Texas Avenue El Paso, TX 79901



Answers are just one call away! **915-313-6100**











PERMITTING IVR INSPECTION LINE



HOW IT WORKS

1

Find your permit number, inspection code, and the first 6 digits of your authorization code. The authorization code was established when your contractor registration was completed, for assistance call: 915-212-0104





Dial 915-313-6100

3 Follow prompts to schedule, cancel, reschedule inspections, and obtain results.

Press [1] Schedule an inspection

Press [2] Cancel/Reschedule inspection

Press [3] Obtain inspection results

Press [0] Speak with department staff

At the end, you will be issued a confirmation number. We recommend that you keep a record of all of your confirmation numbers and associated transactions.

INSPECTION CODES*

0000 - Building Investigation 200 - Landscaping Inspection 205 - Irrigation In-Progress 210 - Landscaping Final Inspection 215 - Property Maint. Inspection 220 - Irrigation Final Inspection 250 - Building Investigation 290 - Site Inspection 300 - Electrical Temporary Service 305 - Electrical Underground 310 - Electrical Service Release 315 - Electrical Service Release Inv 320 - Electrical Final Inspection 325 - Electrical Investigation 330 - Electrical Partial Inspection 335 - Electrical Pool Ground 340 - Electrical Rough Inspection 345 - Electrical Slab Inspection 500 - Audit 600 - Mechanical Under Slab Duct 610 - Mechanical Rough Inspection 615 - Mechanical Partial Inspection 620 - Mechanical Investigation 630 - Mechanical Final Inspection 640 - Refrigeration Final Inspection 700 - Sewer Tap to Curb Inspection 705 - Plumbing Sewer Inspection 710 - Plumbing Underground 720 - Plumbing Rough-In Inspection 725 - Plumbing Top Out Inspection 730 - Plumbing Partial Inspection 740 - Plumbing Final Inspection 745 - Plumbing Gas Inspection 750 - Plumbing Investigation 755 - CHP Investigation 800 - Final Building Inspection 805 - City Final Inspection 810 - Foundation Inspection 815 - Foundation Partial Inspection 820 - In-Progress Inspection 825 - Insulation Inspection 830 - Structural Inspection

835 - Partial Structural Inspection 840 - Sheathing Inspection 845 - Energy Inspection 850 - Sheetrock Inspection 855 - Retaining Wall Footing 860 - Fire Investigation 900 - Driveway Inspection 902 - Driveway Final Inspection 905 - Sidewalk Inspection 907 - Sidewalk Final Inspection 910 - Sidewalk/Driveway Inspection 915 - Sidewalk/Driveway Final 920 - Site Grading Final Inspection 925 - Site Grading Inspection 930 - Storm Water Inspection 935 - Storm Water Violations 950 - MS4-SWPPP Inspection 1000 - Residential Combination 1020 - ESD Inspection 1100 - ESD Code Inspection 1120 - Site Inspection 1200 - Backfill 1205 - Concrete 1210 - 2-Sack 1215 - Asphalts 1220 - Dowel Rebar w/ Concrete 1300 - Site Assessment 1800 - Site Inspection 1900 - Final Inspection 1905 - Inspection 1915 - Sidewalk Inspection 2040 - Park Acceptance 2800 - Const. Inspection 2805 - Const. Final Inspection 2810 - Dewatering Site Inspection 2815 - Dewatering Final Inspection 2820 - Wells Site Inspection 2825 - SWP Inspection 2830 - SWP Final Inspection 2900 - Final Inspection 2905 - Pre-Inspection 2910 - Foundation

*Not all inspection codes apply to all permit types