

# Accessibility Grievance Form

## **1. CONTACT INFORMATION:**

NAME or  
ORGANIZATION: \_\_\_\_\_

Title (if ORGANIZATION)  
\_\_\_\_\_

CITY/ STATE/ ZIP:  
\_\_\_\_\_

ADDRESS:  
\_\_\_\_\_

TELEPHONE:  
\_\_\_\_\_

## **2. CITY DEPARTMENT COMPLAINT IS AGAINST:**

NAME of CITY DEPARTMENT: \_\_\_\_\_

NAME/TITLE (If known, department contact): \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
\_\_\_\_\_

## **3. DOCUMENTATION:**

Is this grievance based on previous proceedings, complaints, board meetings?

Yes \_\_\_\_\_

No \_\_\_\_\_

If yes, attach copies of any documents.

**4. DESCRIPTION OF ALLEGED DISCRIMINATION:**

Please include dates, persons involved, and recommended solution:

(If necessary, you may continue writing on the back of this form.)

---

---

---

---

---

**5. ACKNOWLEDGMENT:**

I certify all information is true and correct. I also certify that I have read this application and Grievance Committee procedures and fully understand all provisions therein. I agree that if any information given is false or misleading, the Accessibility and ADA Coordinator will have the right to reconsider the eligibility of this grievance. I understand this complaint form must be fully completed for its consideration.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**RETURN FORM TO:**

City of El Paso  
Office of Accessibility & ADA  
Two Civic Center Plaza  
El Paso, Texas 79901-1196  
541-4243 Voice or TDD

**FOR OFFICE USE ONLY:**

Grievance Number: \_\_\_\_\_

Date Received: \_\_\_\_\_

Initials of Person Receive Complaint: \_\_\_\_\_

Action Taken: \_\_\_\_\_

Not Eligible \_\_ Voluntarily Resolved \_\_ Grievance Committee Hearing \_\_

**TOP**